

NASSAU HEALTH CARE CORPORATION
a/k/a the NuHealth System
Request for Proposals for
Infrastructure Assessment
RFP 2017-029

Questions and Answers

After reviewing all the questions, the most common and relevant questions were chosen and the answers are below. No additional question will be answered.

Current NuHealth Infrastructure overview:

- **Number of users: ~ 4,000**
 - **Number of workstations: ~ 2,500**
 - **Number of servers (Physical and Virtual): ~300**
 - **Number of wiring closets: ~60**
 - **Number of router/switches: ~180**
 - **Locations: Main Hospital, Nursing home, 8 clinics (Network Topology review only for clinics)**
 - **Number of buildings: ~25**
-
- In the assessment process, will we have access to clinical and non-clinical department management and staff to interview? **Group Interviews will be held with IT and relevant senior leadership in a limited capacity- Less than 5 interviews**
 - What is the desired schedule for completion of the IA? **Q1 2018**
 - Are voice systems (VoIP PBXs, recorders, intercom, PA) to be included in the IA? **No**
 - Do all physical facilities (beyond the data center such as cabling and telecom closets at the other locations need to be surveyed?) **Sampling of closets is expected as part of the assessment.**
 - Will the results of any HIPAA audits be made available to facilitate this study? **All relevant documentations will be available to assist the assessment.**
 - What is the approximate square footage of the data center? **~1,500 square feet.**
 - Approximately how many racks are in the data center? **~10**
 - Are there any State of New York contracts/agreements that are required to be in place to respond to this RFP? **No**
 - Proposer is private with extensive experience. Are published D&B's acceptable? **Please provide any relevant information deemed necessary**
 - Are travel costs to be included in the proposed fee? **Yes**
 - Will NuHealth provide existing data center "as built", logical network drawings, computer equipment lists, and Tier software listings? **All relevant documentations will be available to assist the assessment.**
 - Will NUMC share the results of existing audits/assessments i.e. the results of existing Penetration Testing? **All relevant documentations will be available to assist the assessment.**
 - Will any existing NUMC Policy, Procedure, or Baseline documentation be provided? **All relevant documentations will be available to assist the assessment.**
 - Is the on premise infrastructure located at single location or multiple sites? **Two locations**

- In reference to the DC facility including power, is a power audit required by device, rack, PDU or at the circuit level? **No, only the overall power requirement for the DC.**
- In reference to the migration cost to future state, would NHCC be looking for both the migrate and run (comparative) costs? **Yes**
- Is the infrastructure configuration security portion of the assessment meant to provide a view into the architectural fitness of the network and placement of current logical placement of security measures meant to secure and monitor the network? **Yes**
- Can an inventory of the in-scope network security devices be provided, or should discovery of the devices be factored into the proposal? **All relevant documentations will be available to assist the assessment.**
- Will NUMC provide an inventory of mission-critical applications which run on the infrastructure that will be assessed? **Yes**
- Does NUMC have a timeframe for a "Future State" vision (e.g. five years)? **5 Years**
- In terms of the cost estimate for migrating from the current to the "Future State", how accurate is the estimate provided expected to be? **+/- 10%**
- Will it be used for business case evaluation and/or budgetary purposes? **Both**

END