

ELECTRONIC MEDICAL RECORDS A. HOLLY PATTERSON EXTENDED CARE FACILITY

RFP 2017-016 – Prospective Vendor Questions

1. The RFP mentions on page 13 of the pdf an Appendix I and information that must be provided. However, Appendix I in the pdf it is a blank page. Are the forms which follow that blank page the information that must be provided as part of Appendix I? [Yes](#)
2. Number of inpatient days per year? [180,000](#)
1. Number of ambulatory visits per year? [0](#)
2. How many physician FTEs? [5.6](#)
3. What is your percentage of patient overlap with NUMC? [80%](#)
4. What software are you looking to replace? [ChemPlus, Reliable Visual, Reliable Charts](#)
5. How many people do you have in IT supporting your current EMR? [1](#)
6. Does this RFP include your specialty ambulatory clinics? [No](#)
7. Can you describe your facility's current hardware configuration? Is your hardware self-hosted or cloud hosted? [Self-hosted](#)
8. Anticipated Product Demo Dates? [August 2017](#)
9. When would you like to "Go-Live" date to be? [January 1, 2018](#)
10. What is the estimated number of concurrent users? [100](#)
11. On page 4, please elaborate on "Fail-safe system" within the IT Section. [Vendor would need to offer a down-time plan.](#)
12. Patient Portal - What is currently in place for patient portal at AHP? [Nothing](#)
13. Lab Tests - What is AHP's current workflow for patient lab tests? [Physician order entered into ChemPlus, lab personnel transfers the orders to Sunrise.](#)
14. When do you anticipate answers to our questions will be posted on your website? [June 19, 2017](#)