



Nassau University Medical Center
A. Holly Patterson Extended Care Facility
Family Health Centers*

Dear Colleagues,

It is important that you remain informed about the global outbreak of coronavirus, which the World Health Organization has now officially named COVID-19.

NHCC continues to monitor COVID-19 and implement our preparedness plan. Here are just a few of the many ways we are preparing to keep our patients and staff safe:

- Reinforcing existing triage practices, including travel history, at the Ambulatory and Emergency Departments, and immediately masking and isolating any patient who presents with flu-like symptoms.
- Signage in patient areas to educate the general public about respiratory hygiene (already posted and will be updated as needed).
- Patient surge locations for targeted treatment of COVID-19 patients identified at NUMC and A. Holly Patterson.
- Established staffing task force to support any patient surge and identify external resources, if needed.
- Daily leadership and management calls and meetings to continually update preparedness measures and monitor progress.
- Continuously sourcing, conserving, and stockpiling critical supplies, including personal protective equipment (PPE) for clinical and support staff.
- Promoting Primary Care to reduce the high volumes in our Emergency Department by offering patients an alternative way to seek care for mild illness and flu-like symptoms.
- Continuous communication with the Nassau County Department of Health.

All employees are reminded to follow proper reporting protocols as well as our HIPAA policies regarding patient privacy.

Additionally, if you are experiencing any symptoms of fever, cough, and difficulty breathing please visit Employee Health.

Thank you for all you do to maintain a safe environment for our patients and staff.



Anthony Boutin, MD
Interim CEO
Chief Medical Officer