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2	NASSAU HEALTH CARE CORPORATION
3	X
4	BOARD OF DIRECTORS/EXECUTIVE COMMITTEE
5	MEETING
6	X
7	Nassau University Medical
8	Center
9	2201 Hempstead Turnpike
10	East Meadow, New York
11	
12	December 30, 2015
13	5:32 p.m.
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19	REPORTED BY:
20	Angela Arena
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1	12-30-15
2	MR. MIROTZNIK: I call to order
3	the Nassau Healthcare Corporation
4	Executive Committee. We have a full
5	Board meeting this evening of
6	Wednesday, December 30th. I call to
7	order the meeting. First order of
8	business, approval of the minutes. I
9	will read my preamble.
10	The first order of business is to
11	approve the minutes from Thursday,
12	December 17th, 2015, regular meeting.
13	I have a resolution that reads:
14	Whereas minutes were kept at the
15	regular meeting of the Board of
16	Directors, held on December 17th, 2015,
17	and whereas those minutes were reviewed
18	on or before this dually-convened
19	December 30th, 2015, regular meeting of
20	the Board of Directors, now be it
21	resolved that this December 30th, 2015,
22	regular meeting of the Board of
23	Directors, that the minutes of
24	December 17th, 2015, are approved.
25	Do I have a motion? I have a

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1 12-30-15
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- 2 second. All in favor, unanimous.
- 3 Thank you.
- Briefly, I would like to welcome
- 5 Dr. Saracino back as I know that you
- 6 have been in lovely Florida and taking
- 7 care of yourself, so it's good to see
- 8 you, Doc, as always, and thank
- 9 everybody else for coming this evening.
- I know Jemma and Dr. Venditto worked
- very hard yesterday morning into the
- 12 afternoon, so thank you all.
- 13 Christine Apicella, I would like
- to welcome you back from the FQHC. I
- know we had just a brief discussion on
- how things are going with NMA and your
- possible acquisition of NMA. Do you
- want to talk to us briefly about this
- or would you rather talk next year?
- MS. APICELLA: I would rather
- defer when David Nemiroff returns.
- MR. MIROTZNIK: Fine. I know you
- have your budget to present.
- MS. APICELLA: Correct.
- MR. MIROTZNIK: Thank you. With

1	12-30-15
2	that being said, Dr. Politi, the report
3	of the President.
4	DR. POLITI: Thank you,
5	Mr. Chairman. I will be brief. We
6	have some bad news I wanted to bring
7	across the Board, a passing of one of
8	our radiation oncologists unexpectedly
9	yesterday. Dr. Carlton, whose been
10	here for approximately 28 years or so,
11	died in his sleep. So our flag is
12	half-mast outside for him and we all
13	feel a great loss in that department.
14	MR. MIROTZNIK: I had the
15	pleasure of only meeting her once,
16	Dianna Coleman, Board member of the
17	FQHC, former Chairlady. So I know she
18	passed last week as well. It just came
19	out in the memorial.
20	On a positive note, through some
21	hard work we received a \$40 million
22	grant called the 1115 Waiver, which
23	basically will be distributed over five
24	years front-loaded to receive
25	approximately \$14 million now and

1	12-30-15
2	another \$10 million in March. So we
3	are looking to receive \$24 million just
4	from this one grant coming up and we
5	have quite a few others in the pipeline
6	hopefully to come across with some good
7	numbers for us as well, so that is
8	really positive.
9	MR. DELUCA: Does that grant have
10	certain parameters that go with how it
11	has to be spent?
12	DR. POLITI: There are certain
13	parameters on that grant that require
14	us to institute some value-based
15	payment programs, but we feel about 90
16	percent of that grant is available for
17	general budget. So it really is great
18	and if you need more, John Maher can
19	also speak to that.
20	But we believe the majority of
21	that can go to the bank, so that's
22	good. And keeping with the budget, we
23	have hired additional coders. We are
24	filling up our coders ranks. As soon

as we can get THEM on board,

1	12-30-15
2	Ms. Silversmith is here, and
3	interviewing continuously and hiring
4	coders for our inpatient and
5	outpatient.
6	We brought on quite a few
7	temporary coders from various companies
8	that specialize in various different
9	areas, whether it's inpatient, Part A
10	or Part B billing, to increase our
11	revenue and we are planning on
12	instituting a pay step increase in the
13	coming few weeks in January to help
14	retain some of the elder and
15	more-experienced coders that we have
16	down there.
17	So I think that working on this
18	front end and that revenue cycle will
19	really give us a real good kick. I
20	don't see Vince DiSanti here, but he is
21	constantly coming in with some really
22	good numbers with the unbilled and
23	uncoded charts dropping precipitously.
24	Our edits are almost down to zero and
25	they are doing an amazing job

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1 12-30-15
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- 2 collecting cash on the front end.
- 3 MR. ZYSMAN: Is all the backlog
- 4 or coding that we have been talking
- 5 about over the last few months in these
- 6 meetings, has that all been caught up
- 7 to date?
- DR. POLITI: They are getting
- 9 close. There is still a large backlog
- of coding that needs to be caught up
- on. Teresa is here. She can speak to
- 12 that if you want.
- MR. DELUCA: Teresa, what is your
- last name?
- MS. SILVERSMITH: Silversmith.
- MR. DELUCA: And I asked you that
- once before, I apologize. What is your
- job here?
- MS. SILVERSMITH: Director of
- 20 Medical Records.
- MR. DELUCA: Who do you report
- 22 to?
- MS. SILVERSMITH: John Maher.
- MR. DELUCA: Okay, go ahead.
- MS. SILVERSMITH: So the

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1
    12 - 30 - 15
2.
          inpatient records are down to 226
3
          uncoded, down from 800 or 900. There
4
          are some on hold for validation and
5
          there are also some on hold for yearly
 6
          and various missing documents, so that
7
          has improved significantly.
8
                MR. DELUCA: What does validation
9
          mean?
10
                MS. SILVERSMITH: We put cases on
11
          a certain hold because they are
12
          scrutinized. The insurance companies,
13
          the OIG, targets certain records like
14
          ventilators, sepsis, renal failure.
15
          These are all diagnoses they will
16
          scrutinize and they deny these records
17
          very readily, so we have another layer
18
          of review.
19
                MR. DELUCA: How long do we have
2.0
          until those expire where we can't
21
          collect money on those?
22
                MS. SILVERSMITH: Different
23
          insurance companies have different
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timelines. Medicare is a year, I

believe, and Medicaid is 90 days.

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1 12-30-15
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- 2 MR. DELUCA: I know something is
- 3 90 days.
- 4 MS. SILVERSMITH: And the
- 5 commercials, it depends on the
- 6 contracts.
- 7 DR. CAPRIOLI: Medicare is not
- 8 90 days.
- 9 MS. SILVERSMITH: Medicare is a
- 10 year initially. At first you have a
- 11 year initially, if it is a re-bill.
- 12 Then you don't you have, I believe, it
- 13 is 60-to-90 days.
- MR. MAHER: It is a year on the
- first bill.
- DR. CAPRIOLI: How many of these
- are collectible? What percentage of
- 18 those 2,300 are?
- MS. SILVERSMITH: All. They are
- 20 all. We are not even a month behind
- 21 anymore, less than 10 days.
- MR. ZYSMAN: We had learned about
- the emergency room.
- MS. SILVERSMITH: Right.
- MR. ZYSMAN: When you say they

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1 12-30-15
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- 2 are all caught up from 800 to 200, does
- 3 that mean for the whole Institution,
- 4 does that include the emergency room or
- 5 something else?
- 6 MS. SILVERSMITH: Just inpatient
- 7 records. The ED is different.
- MR. ZYSMAN: The coders,
- 9 obviously, I think, originated in this
- discussion, at least at the Board
- 11 level, had to do specifically with the
- 12 emergency room.
- MS. SILVERSMITH: It is
- improving. It is not perfect
- improvement. Rozan has given us three
- of her coders, which has helped.
- 17 MR. DELUCA: Who is Rozan?
- MS. SILVERSMITH: Rozan is the
- manager of I don't know what her
- department is.
- MR. MAHER: She works for Vince
- 22 DiSanti.
- MR. DELUCA: Doesn't Vince work
- for you?
- MR. MAHER: Yes, he does. He

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1 12-30-15
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- 2 reports to me.
- 3 MR. DELUCA: I am a little
- 4 confused then. I'm sorry I cut you
- 5 off. Go ahead.
- 6 MR. ZYSMAN: So the issue with
- 7 the emergency room, there was a
- 8 contract that had a name that had to be
- 9 changed. Is that contract done?
- MS. SILVERSMITH: No, it is being
- worked on.
- MR. ZYSMAN: Rob or Tommy? Is
- Tommy here?
- MR. ALFANO: I am right here. I
- 15 will follow up as I --
- MR. ZYSMAN: I think Beth had
- told us she would have it done by the
- end of the year. Is she going to have
- it done tomorrow?
- MR. ALFANO: I will find out.
- DR. POLITI: This is McKesson?
- This is the McKesson contract.
- MR. DELUCA: So legal is holding
- it up, is that right? This is not a
- 25 smiling thing. We need to move this

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1 12-30-15
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- 2 forward. This cannot go any longer.
- 3 This is money. The hospital is behind
- 4 in money. This cannot go on any
- 5 longer.
- I don't care who is responsible.
- 7 We got to know why it isn't done. I
- 8 got to know who. Does the Board
- 9 disagree with me? We are not trying to
- 10 blame anybody here. We want the
- 11 hospital -- we want it to go forward.
- 12 If legal is holding you up, then tell
- us that. John, what is holding this
- 14 up?
- MR. MAHER: The contract is with
- 16 legal.
- 17 MR. ALFANO: I will get a status
- for you.
- MR. DELUCA: When do you think it
- will be done?
- 21 MR. ALFANO: I'm going to check
- 22 with the author of the contract who is
- out of town right now, but I am texting
- her as we speak.
- MR. MIROTZNIK: So you may have

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1 12-30-15
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- 2 an answer within 10 minutes, Tom?
- 3 MR. ZYSMAN: Can we go off the
- 4 record?
- 5 (A discussion was held off the
- 6 record.)
- 7 MR. ZYSMAN: Back on the record.
- 8 It is my recollection that when this
- 9 had come up at the last meeting and had
- 10 been discussed multiple times that this
- 11 contract was originally issued to a
- 12 company that then changed it's name and
- that the only thing that needed to be
- done on the revision of this contract
- was changing the name.
- Beth Faughnan, who I don't belief
- is here tonight, commented at the last
- 18 meeting it would be done at the end of
- 19 the year. It's now the end of the year
- and it's not done. Millions of dollars
- 21 -- is it millions of dollars in the
- ER? How much is it?
- MS. SILVERSMITH: It is under a
- 24 million now.
- MR. MIROTZNIK: Plenty of money.

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1
    12-30-15
2.
                MR. DELUCA: For the ER is under
3
          a million?
4
                MS. SILVERSMITH: Yes, it has
5
          gotten a lot better.
 6
                MR. ZYSMAN: Well, how much would
7
          you quesstimate?
8
                MS. SILVERSMITH: If I had to
9
          quess, I would say maybe 800.
10
                MR. ZYSMAN: $800,000 or
11
          thereabout is what Teresa is
12
          indicating, around $800,000 is being
13
          held up based on changing the name on
14
          the contract. The original name that
15
          was presented to us was approved and as
16
          soon as we were notified of the name
17
          change, the Board approved it and the
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MR. ALFANO: May I? Tomorrow

Mr. Tepper and I will address this

ourselves. We will get it done and I

can report to whomever the Board

designates orally and by e-mail

Why isn't it done?

18

19

2.0

25

attorney handling it said she was going

to have it done by the end of the year.

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1 12-30-15
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- 2 tomorrow.
- MR. ZYSMAN: Thank you, Tom.
- DR. POLITI: May I make a comment
- 5 also? Just to let you know, a couple
- of weeks ago, maybe two months ago, it
- 7 was 4,000 open charts. It is now down
- 8 to approximately 1,600 open cases, so
- 9 that even though we are saying it is
- 10 \$800,000, 1,700 charts we have made
- 11 great strides in, chopping that back in
- 12 half over the last few weeks.
- MS. SILVERSMITH: It was well
- 14 over a million.
- MR. ZYSMAN: There was a point in
- time recently where I think there was
- an e-mail or something that you sent
- 18 out, Doc, where you said you had gotten
- 19 permission to hire temporary coders.
- This is going back over the month,
- 21 maybe two or three months ago.
- DR. POLITI: She did. We hired
- about six or eight coders.
- MS. SILVERSMITH: We did.
- MR. ZYSMAN: Are they working in

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1 12-30-15
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- 2 every department?
- 3 MS. SILVERSMITH: They weren't
- 4 specifically assigned to the ED. They
- 5 were assigned to different areas, but
- 6 there are some that are working on the
- 7 ED now.
- 8 MR. ZYSMAN: Is there any -- how
- 9 many departments have these temporary
- 10 coders working in them?
- MS. SILVERSMITH: Vince has a
- bunch. I have one, but Vince has most
- of them.
- MR. ZYSMAN: Do you need more
- than one to catch up on the backlog?
- 16 If you had more than one would they be
- 17 done?
- MS. SILVERSMITH: The issue with
- my department is I need someone
- 20 experienced, to find someone
- 21 experienced.
- MR. DELUCA: If we pay the right
- amount, I think you would be able to
- get someone.
- MS. SILVERSMITH: Yes and HR and

- 1 12-30-15
- 2 Vince are working on that.
- 3 MS. ROARTY: Can I give you an
- 4 update where we are?
- 5 MR. MIROTZNIK: May I recognize
- 6 Dr. Saracino has a comment?
- 7 DR. SARACINO: We have an
- 8 existing backlog and we also have an
- 9 ongoing.
- MR. MIROTZNIK: Doc, hang on one
- 11 second. Would you please give your
- 12 name and appearance to this young lady
- and continue with what you were saying?
- DR. SARACINO: Frank Saracino, no
- 15 relation to Mr. Mirotznik. Back to
- 16 what I was looking at, we seem to have
- two items here, a backlog that exists
- and we have ongoing needs to code. I
- don't know if we cleared up the
- 20 backlog, but we still have the ongoing
- 21 needs of coding that exist. What's
- 22 happened to the backlog that I think
- would give us a good hand on whether we
- are making progress with the coding?
- MS. SILVERSMITH: There was such

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1 12-30-15
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- 2 a significant decrease in backlog.
- 3 DR. SARACINO: We are still
- 4 working on the backlog?
- 5 MS. SILVERSMITH: For the
- 6 inpatient cases we were at 900 and now
- 7 we are down to 226.
- DR. SARACINO: That is for the
- 9 backlog, or what has come since we
- 10 hired the coders?
- MS. SILVERSMITH: Sorry, I'm not
- following you. We had 800-900 uncoded
- inpatient records.
- DR. SARACINO: They hired some
- temporary coders to address that?
- MS. SILVERSMITH: They are
- venders.
- DR. SARACINO: We cleared up the
- 19 backlog?
- MS. SILVERSMITH: Right, for the
- 21 inpatient for the ED, which is
- 22 outpatient.
- DR. SARACINO: We are just
- dealing now with the new coding needs
- 25 that arrived after we hired the

- 1 12-30-15
- 2 temporary?
- 3 MS. SILVERSMITH: We are dealing
- 4 with both.
- 5 MR. MIROTZNIK: Teresa and
- 6 Mr. DeLuca, I want to make a comment.
- 7 This is a big problem and we were
- 8 talking, my recollection, John, \$38
- 9 million. Mr. DiSanti told us at our
- 10 last meeting that was AR.
- MR. MAHER: Correct. That would
- 12 be about right.
- MR. MIROTZNIK: So about \$38
- million. And how much of that \$38
- million do you and Mr. Sullivan, within
- a reasonable degree of your financial
- 17 certainty, think we are going to
- 18 collect?
- MR. MAHER: On that amount of
- money?
- MR. MIROTZNIK: Yes.
- MR. MAHER: That number is down
- to it's net realizable value, so I
- 24 would expect to complete an accurate
- 25 100 percent of this number.

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1 12-30-15
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- 2 MR. MIROTZNIK: Of \$38 million?
- MR. MAHER: Correct.
- 4 MR. MIROTZNIK: Okay.
- DR. CAPRIOLI: How has ICD-10
- 6 affected your job as far as the coding?
- 7 MS. SILVERSMITH: It has slowed
- 8 productivity by 50 percent.
- 9 DR. CAPRIOLI: And the new coders
- are well-versed in ICD-10?
- MS. SILVERSMITH: They are versed
- in ICD-10. It's so new that we're
- 13 still analyzing it.
- DR. CAPRIOLI: We are not hiring
- anyone who is not, I would assume,
- 16 well-versed in ICD-10 because that
- would be required training.
- MS. SILVERSMITH: They couldn't
- work if they didn't know ICD-10. They
- 20 would be of no use to us.
- MR. MIROTZNIK: How much is
- 22 aged-out dollars? Give me an idea.
- MR. MAHER: I would say probably
- 50 percent of that is below 120 days.
- MR. MIROTZNIK: 50 percent of the

- 1 12-30-15
- 2 \$38 million?
- 3 MR. MAHER: Right.
- 4 MR. MIROTZNIK: And the other 50
- 5 percent?
- MR. MAHER: It goes out, we
- 7 collect numbers and we are going to
- 8 have this at the next Finance Committee
- 9 meeting or sooner. We collect on the
- inpatient side. 18 months of the year
- is over, just because of the lags that
- 12 are created by Workers Comp and
- No-Fault.
- 14 You get Medicaid applications
- where people are giving you wrong
- information and you go back and correct
- 17 it. That \$38 million is down to what I
- am referring to as the net realizable
- value and most of our cash comes in
- between 90 and 120 days.
- MR. MIROTZNIK: Mr. DiSanti told
- 22 us there are a huge amount of accounts
- receivable that are completely going to
- be lost, and I recall Mr. DeLuca making
- a very strong point that we have to

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1 12-30-15
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- 2 ensure that billing gets done properly
- 3 and timely, et cetera, so this won't
- 4 confuse us each and every meeting and
- 5 the only reason the charts are down to
- 6 where they are, and we thank you for
- 7 your work and moving it along, is
- 8 because someone realized that the Board
- 9 is very angry about what is going on
- and I think Mr. DeLuca can speak for
- himself.
- MR. DELUCA: Well, Mr. Zysman
- made it clearer than I did, but I think
- \$19 million probably we are going to
- lose forever and ever. Didn't you say
- half of 38 just now?
- 17 MR. MAHER: That is an ageing
- 18 category.
- MR. DELUCA: What is the
- 20 difference?
- MR. MAHER: There is a lot of
- differences.
- MR. DELUCA: It aged out for a
- reason.
- MR. MAHER: They are aged out for

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1
     12 - 30 - 15
2.
          a reason, could be people gave us wrong
          information, so we re-bill and submit
3
4
          it to go out to Workers Comp and
5
          No-Fault takes a much longer period of
 6
          time to adjudicate than normal Medicare
7
          and Medicaid plans.
8
                We can prove a significant amount
9
          of money comes in 12 months, 18 months,
10
          after the discharges. So it is not
11
          that the money is lost. What we do is
12
          we estimate what is in the receivable
13
          and gross level, what is collectible
14
          over a period of time, and that is the
15
          number you see in the balance sheet.
16
                So all of those various
17
          categories are reserved against and
18
          yes, at some point in time, an account
19
          that's two years old, it's zero, we're
2.0
          estimating zero recovery on those.
21
                But as you get closer to, let's
22
          say, 18 months, those accounts are
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still very much collectible and for a

variety of reasons they age out.

Sometimes they're missing

23

2.4

```
1
    12 - 30 - 15
2.
          documentation, sometimes there is a
3
          challenge by an insurance company and
          the utilization management department
4
5
          is filing appeals. All of these things
 6
          take time and that's why it ages out.
7
          Should the number be lower? Yes. That
8
          number is not a bad number. It's not a
 9
          great number, but it's not a bad
10
          number.
11
                DR. CAPRIOLI: Can I ask a
12
          question?
13
                DR. VENDITTO: I think the
14
          question you're asking is what
15
          percentage of the backlog for the 4,000
16
          outpatient charts and the 800 inpatient
17
          charts as a backlog was chiseled down
18
          to 200 and 1,700?
19
                What percentage of them were
2.0
          tossed aside saying there is no hope
21
          here, we will never get a collection on
22
          it? How much of that backlog was
23
          whittled away.
2.4
                MR. MAHER: On the inpatient side
```

```
1
    12 - 30 - 15
2.
                DR. VENDITTO: It was 100 percent
3
          viable?
4
                MR. MAHER: Yes. I would have to
5
          go back and take a look, but what I
 6
          would tell you is anything that is over
7
          six months old on the outpatient side,
8
          we reserve at zero. It's gone. Most
9
          of these cases, as much as there is a
10
          backlog, we try to get it out generally
11
          well within the 90 days for the
12
          Medicaid side and certainly for the
13
          year on the Medicare side. It is just
14
          that it is a backlog that occurred
15
          because of processing issues that
16
          occurred earlier in the year.
17
                DR. VENDITTO: That percentage is
18
          essentially the question. How much?
19
                MR. MAHER: Of the $39 million
2.0
          that's in that AR that Mr. DiSanti was
21
          referring to, none of it. This amounts
22
          beyond that, but that $39 million is
23
          100 percent collectible in our opinion
2.4
          and that is looked at several times
```

during the course of the year.

```
1
    12 - 30 - 15
2.
                DR. VENDITTO: Because the AR
3
          doesn't reflect what we didn't bill?
4
                MR. MAHER: That is correct.
5
                DR. CAPRIOLI: What percentage of
 6
          these are related to doctor errors,
7
          incomplete charts, or incomplete coding
8
          by the physicians themselves?
9
                MS. SILVERSMITH: Right now we
10
          stand at 100 for inpatient queries for
11
          documentation.
12
                DR. CAPRIOLI: How do you
13
          motivate the doctors to code properly
14
          and finish their charts?
15
                MS. SILVERSMITH: We constantly
16
          are in communications with them. We
17
          e-mail them, we call them, we --
18
                DR. CAPRIOLI: Do they have any
19
          incentive? Is there any way to
2.0
          motivate the doctors to do it, in other
21
```

22 MS. SILVERSMITH: We have tried 23 food --

words?

2.4 DR. CAPRIOLI: In private 25 practice you won't get your paycheck

```
1 12-30-15
```

- 2 unless you finish the charts on your
- desk. But you know something, that
- 4 gets it done. I don't know if you can
- 5 do that in this situation here.
- MR. DELUCA: We did that in this
- 7 hospital. We did just that. The
- 8 medical director held the checks and
- 9 they didn't get their checks. We did
- 10 it here.
- DR. CAPRIOLI: It works. They
- 12 will get paid, but I know doctors who
- have 30 charts on their desk and they
- pick up their paycheck and they get
- paid, but the hospital doesn't get
- paid.
- DR. POLITI: You can't hold the
- 18 checks. It's illegal.
- MR. DELUCA: Then they get
- disciplined.
- DR. CAPRIOLI: I think you
- 22 probably have the same problem. How do
- you incentivize them to do it? What is
- their motivation to do it?
- MR. MIROTZNIK: Dr. Scarmato, why

```
1
    12 - 30 - 15
2.
          don't you address that?
3
                DR. SCARMATO: In general, we
4
          don't have big problems with the
5
          employed physicians. Occasionally some
 6
          of them build some up. Usually a call
7
          from me they will get down there in a
8
          day or two and it gets cleared up.
9
                MR. MIROTZNIK: When is the last
10
          time you received an e-mail or a call
11
          from Teresa?
12
                DR. SCARMATO: I get them all the
13
          time.
14
                MS. SILVERSMITH: For other
15
          doctors, not for you, though.
16
                DR. SCARMATO: Not for me
17
          personally, but to intervene and get
18
          other people to sign their charts. The
19
          problem is we have voluntary
2.0
          physicians, or contracted physicians,
21
          who don't receive a paycheck and come
22
          here once a blue moon.
```

it's a contracted group or an outside physician who comes here once a month,

23

So it's sometimes a problem if

```
1 12-30-15
```

- 2 or once every two months. It's not
- 3 even necessarily they will try to get
- 4 to it, but they forget it.
- 5 MR. MIROTZNIK: Can you cut their
- 6 privileges?
- 7 DR. SCARMATO: That is also a
- 8 thing you can do, but then we don't
- 9 have coverage from those physicians.
- MR. ZYSMAN: By contracted
- 11 physicians, are we talking about
- individual or they're contracted
- through a group?
- DR. SCARMATO: I would say
- certain groups that we have contracts
- with.
- 17 MR. ZYSMAN: In that case, maybe
- the notification should be going to
- 19 whoever is in charge of the group.
- MS. SILVERSMITH: We do that.
- DR. SCARMATO: It does.
- MR. ZYSMAN: What happens when
- they don't respond?
- MS. SILVERSMITH: We go to him.
- DR. CAPRIOLI: As any recourse,

```
1
     12 - 30 - 15
2.
          that is the plan. How do you
3
          incentivize them to do it? I am sure
4
          you have people who are big offenders
5
          and --
 6
                MR. ZYSMAN: Mr. Tepper, we have
7
          a contract with a group to provide
8
          physicians here and they are not doing
 9
          the work necessary to bill for their
10
          services. What remedies do we have
11
          with that group because we are paying
12
          them to provide a service that we never
13
          get reimbursed on because they never
14
          finish the job?
15
                MR. TEPPER: Most, if not all,
16
          the physician contracts have chart
17
          completion standards written in.
18
          would largely be a breach in terms of
19
          the contract and these are licensed
2.0
          medical professionals, so to whatever
21
          degree the license requires them to
22
          complete charts in a timely manner, we
23
          have the normal physician discipline
2.4
          things.
```

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MR. MIROTZNIK: Hold on, you

```
1 12-30-15
```

- 2 answered it perfectly. However, when
- 3 is the last time legal sent out a
- 4 breach letter, a notice letter, to a
- 5 group?
- 6 MR. TEPPER: We wouldn't do that
- 7 unless the owner of the contract wanted
- 8 to do that. We wouldn't be involved in
- 9 that.
- MR. MIROTZNIK: Hold on, let's do
- 11 this slower. There are some of us that
- don't understand it.
- MR. DELUCA: So the owner of the
- 14 contract could be a nurse, right?
- MR. TEPPER: Will not likely a
- nurse.
- MR. MIROTZNIK: Who would the
- owner of the contract be for the
- 19 plastic surgery group?
- MR. TEPPER: It would probably be
- 21 an administrator --
- MR. MIROTZNIK: Give me an idea.
- MR. TEPPER: McDonald and
- Scarmato.
- MR. MIROTZNIK: Maureen, one of

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1	12-30) —	1 5																															
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Harold, you know --

```
1
    12 - 30 - 15
2.
                MS. REED: We need to start
3
          sending out the letter.
4
                MR. MIROTZNIK: Rob answers a
5
          question very articulately and says
 6
          this is what the contract says.
7
          the owner of the contract never knew
8
          there is a problem until now, so they
9
          have never contacted them to complain
10
          for years.
11
                MR. MCDONALD:
                                The chairs are
12
          responsible for the physicians in their
13
          department. They know which physicians
14
          are documenting and completing their
15
          charts timely and those that don't.
16
                MR. MIROTZNIK: I am sorry to cut
17
          you off. I am going to suggest next
18
          week Dr. Politi call a meeting in this
19
          room with all our chairs. CC them all
2.0
          in an e-mail and tell them what is
21
          going on. This is not acceptable.
22
                DR. VENDITTO: Normally under
23
          these circumstances when there are
2.4
          charts to be dictated and coded and
```

held up, clinical privileges are

```
1
    12 - 30 - 15
2.
          suspended. They lose their privileges
3
          and it goes out to all the stations.
4
          You can't admit and you can't book
5
          cases and you can't book the OR.
 6
                                That is standard.
                DR. CAPRIOLI:
7
                DR. VENDITTO:
                               You are suspended
8
          until you go down to medical records
9
          and do what you need to do. Do we have
10
          that policy in place?
11
                DR. POLITI: What happens here, I
12
          think they explained that, Teresa
13
          notifies the chairman, the chairman
14
          notifies the physicians. If we don't
15
          have a good response, it goes to the
16
          chief medical officer and it actually
17
          gets to me.
18
                I actually speak to the group's
19
          president. I actually have them in my
2.0
          office. I sit down with them and tell
21
          them, Dr. Politi, there are 17
22
          outstanding charts. I need these
```

I have done that on several

to suspend his privileges.

23

2.4

charts done by Friday or we are going

```
1
     12 - 30 - 15
2.
          occasions and attendings have come in
3
          and done those charts with that threat.
          Sometimes I get put into a situation
4
5
          where the fellow is a specialist in
 6
          opthalmopathy that only works on left
7
          eye retina problems and we need that
8
          doctor, and I have a case for that
 9
          doctor, and I can't suspend that
10
          doctor.
11
                So in rare cases I can't suspend
12
          them because I need that service, but
13
          the overwhelming cases, whenever that
14
          does progress to that and I get
15
          involved, those things get done. So I
16
          get a list. I call the owner of those
17
          things in and it gets done.
18
                DR. CAPRIOLI: Dr. Politi, can I
19
          interject? I am the chief of my
2.0
          department and today I got a list of my
21
          attendings and my staff whose charts
22
          are delinquent and I think it wouldn't
23
          be necessarily your responsibility to
2.4
          do it for the whole hospital, but head
```

of this department.

- 1 12-30-15
- 2 So head of, let's say,
- 3 orthopedics gets a notice saying 20
- 4 charts in arrears. We are going to
- 5 suspend his physicians and I noticed
- 6 even with my staff this is just an
- 7 endemic problem everywhere, but if the
- 8 doctors are notified, the first thing
- 9 they say is nobody told me. So there
- is no warning system. You don't have
- 11 to say breach of contract, but this is
- 12 your first warning. Now with e-mail it
- is very easy.
- I got three of them today. I
- e-mailed those attendings and said your
- 16 charts are in arrears and you are going
- to be suspended on Monday. Even if
- someone is suspended, the OR can cover
- it, but another way you can motivate
- them is a warning or suspension and we
- don't have to treat them like children,
- but if you don't do something, no one
- likes to do their charts. They're just
- 24 going to keep accumulating until no
- one's paying attention, I don't care.

```
1 12-30-15
```

- I get paid. I don't care.
- 3 DR. POLITI: That is what the
- 4 chairmen do and I think all the
- 5 chairmen in the room are very active in
- 6 this regard and they do speak to their
- 7 physicians. In most cases it works.
- 8 They get them and they get them done.
- 9 DR. CAPRIOLI: If each department
- 10 chief knows this is a potential crisis
- 11 that needs to be averted, they are
- 12 going to be watching us from now on,
- that they will know to stay on the ball
- and I think everybody needs to wake up,
- that we are watching the charts. We
- are losing money and we are going to be
- on your back.
- DR. POLITI: Next week we are
- 19 going to have a meeting of all the
- 20 chairmen in this room. I will take
- 21 attendance and hold them accountable
- and ask for a list of any outstanding
- charts.
- MS. SILVERSMITH: It went out
- today at 5 o'clock.

```
1
    12 - 30 - 15
2.
                DR. POLITI: We will certainly
3
          take the advice of the Board.
4
                DR. CAPRIOLI: I know, Teresa,
5
          you know the people who are the
 6
          constant offenders, so maybe off the
7
          record you give that list to Dr. Politi
8
          so he can address them. These are the
9
          bad guys and I think you can get it
10
          rectified quickly.
11
                MS. REED: Dr. Scarmato, I think
12
          going forward what we might need to do
13
          is also, as some of the docs come up
14
          for renewal and they come to MPACT, if
15
          they have files they have not been
16
          taking care of, they will not be
17
          renewed at MPACT. So we will discuss
18
          that, but maybe Dr. Politi, when you
19
          talk to the chairmen you want to let
2.0
          them know that we will not be
21
          approving --
```

- 22 DR. POLITI: Sure.
- 23 MS. REED: -- those docs that
- 2.4 have outstanding --
- 25 DR. POLITI: We have our Chairman

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```
1
    12-30-15
2.
          of Medicine, so Paul, in your case,
3
          when you have your physicians, how do
4
          you handle that?
5
                DR. MUSTACCHIA: I regularly
 6
          reach out to any physician that has
7
          outstanding charts. Today at 5:00 p.m.
8
          like many of you I received a list of
9
          those docs. I will reach out to them,
10
          could be two or three charts.
11
                It's not terribly common in my
12
          department, I must say, and I think on
13
          average the employed faculty does a
14
          very good job of completing their
15
          records and they are receptive, I
16
          think, to you, Teresa, and to
17
          Dr. Politi, and to the group.
18
                Nevertheless. There are charts
19
          outstanding. I will contact them.
2.0
          They are taking care of the charts.
21
                MS. SILVERSMITH: Dr. Mustacchia
22
          has the largest group in the hospital
23
          and his group is not one of the biggest
```

MR. ZYSMAN: So he does a good

offenders.

2.4

```
1
    12 - 30 - 15
2.
          job?
3
                MS. SILVERSMITH: He does a great
4
          job.
5
                DR. POLITI: Great job.
 6
                MR. MIROTZNIK: So where is it
7
          coming from? Is it leadership or is it
8
          iust --
9
                MS. SILVERSMITH: Surgery,
10
          certainly plastics, who is contracted.
11
                MR. MIROTZNIK: And we approved a
12
          contract for what, John, $7 million?
13
          How much was -- I hate to hold you to
14
          these numbers, within a million or so?
15
                MR. MAHER: On a multi-year basis
16
          I would have to go back and look. It's
17
          not a small contract.
18
                MR. MIROTZNIK: That is
19
          unacceptable.
2.0
                MR. ZYSMAN: John, if they were
21
          to run a report and they could see
22
          which department is a contractor, based
```

MR. TEPPER: It is a little bit

23

2.4

25

on the way the contracts are written,

is that vender liable for those moneys?

12-30-15 2. of a stretch. I would have to look at 3 the contract. Each one is it's own 4 contract. 5 MR. MIROTZNIK: Could you answer 6 it the same way you answered the last 7 question? 8 MR. TEPPER: On or about? 9 DR. POLITI: Just to build on 10

1

16

17

18

19

2.0

21

22

23

2.4

25

that, prospectively, in contracts that 11 we do have, can we not build into those 12 contracts a clause that says if your 13 charts fall outside the standard of 14 deviation that we can deduct a certain 15 amount of money from you?

MR. TEPPER: You can try to do those things in the contract. We have clear quidelines and we don't say here is what you are supposed to do and if you decide not to do what you're supposed to do, here is how we're going to handle it.

You can put damages in there, but it doesn't lend itself to that type of remedy. I think it lends itself to the

```
1
    12 - 30 - 15
2.
          more direct type, by the people that
3
          are supervising them, and then we do
4
          have a physician discipline process.
5
          Using the contract as a remedy in these
 6
          situations is probably not the
7
          preferred option.
8
                MR. MIROTZNIK: We are going to
9
          close it down. No one has ever said
10
          here yet -- is there anyone in the
11
          room, Dr. Scarmato, that is going to
12
          tell the Board listen, I have heard
13
          everything. I am going to straighten
14
          out this problem? Nobody. Nobody. It
15
          goes around and around.
16
                MR. DELUCA: That's right.
17
                MR. MIROTZNIK: Doc, this is --
18
                DR. SCARMATO: The physicians in
19
          the room can say this is a problem that
2.0
          has gone on for years and will continue
21
          to go on in various degrees. We had a
22
          big issue with an IT problem, which I
23
          think raised our numbers. That has
```

MS. SILVERSMITH: Yes.

been completely solved now.

24

1	12-30	_	1	. `	5																																	
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record and then sign, but now we go to

```
1
    12 - 30 - 15
2.
          electronic medical records.
3
                DR. SCARMATO: So for example,
4
          the ED, which is completely electronic,
5
          has no unsigned charts, I don't
 6
          believe.
7
                DR. VENDITTO: But they have the
8
          biggest backlog.
9
                DR. CAPRIOLI: They are not
10
          unsigned, but are they coded properly?
11
                MR. DELUCA: Fair question for
12
          you. The majority of the charts that
13
          are not complete, I would venture to
14
          guess they are from our own employees.
15
                MS. SILVERSMITH: Actually, the
16
          majority is from the contracted staff.
17
                MR. DELUCA: What I am hearing
18
          here in this room is I am hearing every
19
          excuse and every reason. Probably
2.0
          meanwhile this is the money that this
21
          hospital needs as a Safety Net hospital
22
          and the reason that these charts are
23
          not getting done, and the reason you
2.4
          are having a problem getting these
```

things to be able to submit them

```
1
    12 - 30 - 15
2.
          completely is because there is no
3
          consequences.
4
                That's the reason, there are no
5
          consequences and I haven't heard anyone
 6
          in this room say I am going to be the
7
          person that is going to be in charge to
8
          make sure that this happens, or I am
9
          going to report back to Dr. Politi in
10
          writing, or this Board in writing. I
11
          haven't heard anyone say that. I don't
12
          understand that.
13
                So this is going to go on and on
14
                   John, as a Chief Financial
          and on.
15
          Officer, don't you think that you
16
          should be telling Dr. Politi in writing
17
          that you have a problem, that you
18
          couldn't collect these, that these
19
          charts are not done? Don't you think
2.0
          you should have been doing that?
21
                MR. MAHER:
                            Those notices go out.
22
                MR. DELUCA: What notices?
23
                MR. MAHER: To the doctors.
2.4
                MR. DELUCA: I am not asking
```

about the notice. I'm talking about a

```
1 12-30-15
```

- 2 memo or an e-mail to Dr. Politi saying
- 3 that's the reason it's not happening.
- 4 We have this roadblock, this roadblock
- 5 and don't you think that should be
- 6 happening?
- 7 MR. MAHER: We can do that.
- DR. POLITI: I will make sure
- 9 when we have the meeting next week I
- 10 will ask all the chairmen what the
- 11 specific issues are.
- MR. DELUCA: It shouldn't be you.
- This is too big an institution for you
- 14 to have to do it. You have executives
- 15 here. They should be doing this. I
- don't mean to sound so hostile. I am
- trying for us to collect the money so
- we can be a successful hospital.
- This is money that is on the
- table. We are trying to attract these
- 21 patients in this place and we aren't
- 22 even collecting money that is owed to
- us. Doesn't anyone really see that as
- being really critical.
- DR. CAPRIOLI: May I add one more

```
1
    12-30-15
2.
          thing?
3
                MR. DELUCA: Please do.
4
                DR. CAPRIOLI: Everyone knows
5
          ICD-10 is a major problem for everyone
 6
          with regard to coding, so we have all
7
          been on our game, but if the government
8
          decides that -- right now we are coding
9
          ICD-9 and 10 and learning how to use
10
          it. If they decide this is going into
11
          effect, these numbers can grow
12
          exponentially and suddenly we are not
13
          collecting.
14
                They did tell us put some money
15
          aside because we may not be paying you
16
          if you are not coding right. So we
17
          have been warned and it seems like we
18
          should really be on our game because if
19
          they enforce the next October 1st
2.0
          deadline, these numbers can grow. If
21
          the private groups, or the contracted
22
          groups, are not on the ball, someone
23
          has to get them straight-ended because
2.4
          it's only going to get worse, you know?
```

Teresa, everybody with ICD-10

```
1 12-30-15
```

- 2 should be scared. We used to know how
- 3 to code. Now we don't know how to
- 4 code. We have 55,000 more codes.
- 5 There is a coding emergency nationwide.
- 6 MS. SILVERSMITH: The challenge
- 7 is we need more coders because the
- 8 productivity is cut. They are doing
- 9 well in terms of using the new system.
- 10 Coders train for more than a year, so I
- 11 think the issue is more that we need
- more of them.
- For instance, our comp should be
- 14 11 full-time coders with ICD-10 coming
- in. We have 3.5 in-house. We have a
- lot of venders, but those venders are
- 17 not full-time, so that is --
- MR. MIROTZNIK: To be fair,
- 19 Teresa, you brought this up only
- 20 recently and we jumped on it right,
- 21 Maureen?
- MS. ROARTY: Yes.
- 23 MR. MIROTZNIK: There was no
- obstacle from this Board, and for that
- 25 matter, from Dr. Politi as well. There

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1 12-30-15
```

- 2 has been no obstacle to do the hiring,
- 3 correct?
- MS. ROARTY: No, that is correct,
- 5 but I can share with you that we have
- 6 hired eight coders in the past four
- 7 months. That is significant. They are
- 8 not all on the inpatient side, but that
- 9 is the overall number.
- 10 MR. MIROTZNIK: You are saying,
- Teresa, you are short three?
- MS. SILVERSMITH: I need
- more-qualified people and the issue
- 14 with this is I can't take a brand new
- 15 coder because you can't take a brand
- 16 new coder in front of an inpatient
- 17 record with a complicated neurosurgery.
- We will lose money.
- MR. DELUCA: Teresa, did you
- document this need in writing to your
- 21 boss?
- MS. SILVERSMITH: What
- specifically, that we needed more
- 24 coders?
- MR. DELUCA: That you need x

```
1 12-30-15
```

- 2 number of coders of a certain caliber.
- 3 MS. SILVERSMITH: It is a known
- fact. I have sent my e-mails out to
- 5 everybody.
- 6 MR. MIROTZNIK: Listen to what
- 7 Mr. DeLuca is saying and you better
- 8 start doing it only because --
- 9 MR. DELUCA: You know where I'm
- going here.
- MR. MIROTZNIK: You hear it,
- 12 right?
- MS. SILVERSMITH: Yes.
- MR. MIROTZNIK: You take your job
- seriously and you have come to the
- Board and you asked, you begged us for
- 17 coders; is that fair, begged?
- MS. REED: Yes.
- MR. DELUCA: Yes.
- MR. MIROTZNIK: We did it and if
- 21 you are not getting it you better back
- it up so you come here with a slew of
- e-mails to whomever and say this is
- $24 \quad \text{why}.$
- MR. DELUCA: And these are the

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1 12-30-15
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- 2 dates I asked.
- 3 MS. SILVERSMITH: It is a process
- for the type of coders I need. You
- 5 can't hire overnight.
- MR. DELUCA: We are not talking
- 7 about the details now. The fact that
- 8 you need x number of coders, you need
- 9 it in writing to your superior. This
- Board is doing the wrong thing here by
- micromanaging.
- We are not supposed to be
- micromanaging. We are micromanaging
- what needs to happen. One person needs
- to be held responsible for this, and if
- they can't do it they come back to the
- Board with Dr. Politi.
- MR. MIROTZNIK: 100 percent.
- Mr. Maher?
- MR. DELUCA: This is what's wrong
- 21 here. There are no consequences.
- 22 Everybody turns their finger to another
- department. It's ridiculous.
- MR. MAHER: So to your point,
- Mr. DeLuca, we were looking for coders

```
1
    12-30-15
2.
          at this time last year because we knew
          what was going to happen with ICD-10.
3
4
          We knew it and we began to search this
5
          time last year. We were looking for
 6
          people working at home, additional
7
          companies, and all through this year we
8
          were looking for additional coding
9
          companies. We went through a process,
10
          RFP, that's we've been doing.
11
                Regrettably, this time last year,
12
          or a month later, three of our seasoned
13
          coders just up and left. So we were
14
          kind of caught in a storm of ICD-10
15
          coming. We were sending our coders out
16
          to be trained.
17
                MR. DELUCA: They up and left
18
          because they got better jobs for more
19
          money.
2.0
                MR. MAHER: So we are working
```

MR. MAHER: So we are working internally to determine how we could keep our coders within the system and we are hearing today we still cannot contract seasoned coders because of the salary structures and we are working

21

22

23

2.4

```
1 12-30-15
```

- 2 with HR to correct that.
- 3 MS. ROARTY: May I share some
- 4 additional information?
- 5 MR. DELUCA: Please.
- 6 MS. ROARTY: As I said, we hired
- 7 eight coders over the past several
- 8 months. We also did an analysis of
- 9 where we are in market. The market
- data that is out there says that we are
- in the tenth percentile for the region,
- but the average salary is \$40,000.
- We are finding when we are
- recruiting they are making much more
- than that, perhaps because some of them
- are able to work from home.
- 17 MR. ZYSMAN: Why can't they work
- from home? That is an industry
- 19 standard. Have you looked into that
- John, if they can work from home?
- MR. MAHER: That can't happen.
- MR. MIROTZNIK: One at a time,
- only for the stenographer.
- MR. MAHER: We looked into this a
- while ago and said no we can't do it

```
1 12-30-15
```

- 2 whether it was civil service issues or
- 3 corporate policy at the time. We were
- 4 unable to get people who worked at
- 5 home.
- 6 Keep in mind, contract coders are
- 7 typically working from home, just
- 8 individuals. There was a prohibition
- 9 on that and I am not sure what those
- 10 rules are, but we don't allow people to
- 11 work from home who are on our payroll,
- but that's what the industry is right
- 13 now.
- MR. DELUCA: So get a waiver.
- There is always ways around it.
- DR. REHMAN: How can't you work
- from home if everything is on the
- 18 computer?
- MR. MAHER: It is --
- DR. REHMAN: If everything is on
- 21 the computer, they can work from home.
- MR. MAHER: Everything is
- available and that's how the coding
- companies --
- MR. MIROTZNIK: There are so many

```
1
    12 - 30 - 15
          bright people in this room and for
2.
3
          instance, I don't like to throw any
4
          lawyers under the bus, or the legal
5
          profession because I'm part of it, but
 6
          we are hearing about simple name
7
          changes.
8
                We put our hands up immediately
9
          and voted for the name change and shame
10
          on whoever didn't follow up to say
11
          where is McKesson? No one has ever
12
          said anything until tonight and
13
          McKesson would be helpful, right?
14
                MS. SILVERSMITH: Yes.
15
                MR. MAHER: For the emergency
16
          room, yes, absolutely.
17
                MR. MIROTZNIK: It just belies
18
          credibility and I think we have killed
19
          this enough.
2.0
                MS. MARIE-HANSON: Please move
21
          the agenda. I think we need to move
22
          the agenda. I think this has to be
23
          dealt with at another level.
```

word on this?

MR. MIROTZNIK: Maureen, last

2.4

```
1
    12 - 30 - 15
2.
                MS. HUTCHEON: In regards to the
3
          contract physician group with plastics
4
          that is under the surgery department,
5
          this is very timely because I just
 6
          RFP'd this service. That contract is
7
          up on June 30th, 2016.
8
                I'm proposing to work with legal
9
          to enter some language in that contract
10
          that has consequences in terms of them
11
          not completing the documentation in the
12
          charts. So I can only control my
13
          contract groups as the contract comes
14
          up. We can address that.
15
                MR. ZYSMAN: Maureen, what you
16
          just did is what I think we expect
17
          everybody in this room to do. Thank
18
          you for your leadership.
19
                MS. HUTCHEON:
                               Thank you.
2.0
                MR. DELUCA: I want to ask the
21
          CEO a question. Who, Dr. Politi, in
22
          this room can this Board hold
23
          responsible if this does not get done?
```

am responsible, Mr. DeLuca. I will

DR. POLITI: Ultimately I think I

2.4

```
1
    12 - 30 - 15
2.
          work together with my team to put this
3
          together. I think John Maher and
4
          Victor Scarmato as Chief Medical
5
          Officer are the two key players in
 6
          this.
7
                MR. DELUCA: Are you going to
8
          include consequences if things don't
9
          get done here?
10
                DR. POLITI: Within the scope of
11
          our ability to include consequences,
12
          such as --
13
                MR. DELUCA: You have the ability
14
          to use that consequence. Believe me.
15
                DR. POLITI: There are certain
16
          things we can do to physicians for not
17
          doing their charts, and certain things
18
          we, as a system, need to fix, whether
19
          it's an IT issue.
```

MR. DELUCA: Well, the physicians is one piece of it. You have the coders as a piece of it, and nobody is taking their arms and putting their arm around us. That's why I'm troubled.

DR. POLITI: The coder issue we

- 1 12-30-15
- 2 are resolving. We are bringing people
- 3 on board as fast as we can. Teresa is
- 4 constantly interviewing people. We are
- 5 constantly interviewing coders and
- 6 trying to get as many as we can in here
- 7 to do that, but there are a lot of
- 8 moving pieces.
- 9 MR. ZYSMAN: I want to tie it all
- 10 together. It came up before. Teresa
- did a very good presentation. It seems
- 12 like she is very, very involved and
- very dedicated.
- 14 From all the reports and all the
- physicians in the room said it,
- Dr. Scarmato who is the Chief Medical
- Officer, Dr. Mustacchia, who is the
- 18 Chair of Medicine, it sounds like her
- 19 people are giving these updates, doing
- it electronically, all these things
- 21 that Dr. Caprioli talked about. It
- 22 sounds like those are the types of
- things that need to be happening and
- she is doing them.
- The issue is cooperation and

```
1
    12 - 30 - 15
2.
          getting it done, whether it is with the
3
          venders or with specific physicians.
4
          You guys have to get together as a
5
          group. You have key people, Harold
 6
          McDonald, who is the Chief
7
          Administrative Officer --
8
                MR. DELUCA: Financial.
9
                MR. MCDONALD: Chief
10
          Administrative Officer.
11
                MR. ZYSMAN: -- who is involved
12
          with operations. It's an operations
13
          issue as well. We need to take a look
14
          at this, but your chairmen have to take
15
          responsibility for their department,
16
          each of their departments.
17
                If their people are not closing
18
          out their charts and they have been
19
          notified, finance is only going to be
2.0
          able to give the information that this
21
          isn't done. Someone has to do it.
```

isn't done. Someone has to do it.

They are not in the position to close

out the charts or validate it. If they

were, I have no doubt, based on what

Teresa is saying, she would have done

- 1 12-30-15
- 2 it.
- 3 So Dr. Scarmato, you are
- 4 responsible for all the chairs of these
- 5 departments, correct?
- DR. SCARMATO: Sure.
- 7 MR. MIROTZNIK: Sure or yes?
- DR. SCARMATO: I am not sure what
- 9 you mean by responsible.
- 10 MR. ZYSMAN: Don't all the
- 11 chairmen of each department report to
- 12 you as Chief Medical Officer?
- DR. SCARMATO: They do report to
- me as Chief Medical Officer.
- MR. ZYSMAN: Aren't you
- responsible for their evaluation?
- DR. SCARMATO: Yes.
- 18 MR. ZYSMAN: So you have to come
- 19 up with another policy and
- 20 coordination.
- MR. DELUCA: I have to have
- Dr. Politi hear this. This is really
- important.
- MR. ZYSMAN: You are the Chief
- 25 Medical Officer. Dr. Politi, you need

2.0

to have Dr. Scarmato come up with a

policy of how this is going to get done

so that's going to work well for him

and his chairmen and his chairmen's

staff so that it can get done quickly.

They need to get finance and operations involved as well, but this is something that the physical work on this that isn't getting done has to do with the department. Those departments are the ones that are managing these contracts with these outside venders.

Mr. Tepper very eloquently before laid it out. He has never gotten a phone call from any of the people who hold those contracts that there is a problem. If you are chair of a department, you better know that we are not getting paid for the services that you, your staff, is providing, and doing a great job providing, and your staff is going to want to know that their employer is getting reimbursed for services they are providing.

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1 12-30-15
```

25

2. Everyone should work as a team to 3 resolve this and move this forward, but 4 it starts with you holding your chairs 5 accountable and your chairs holding 6 their people accountable. If you are 7 not getting information from finance, 8 if you're not getting cooperation from 9 operations, then I want to look at 10 these other folks, but if the issue is 11 your folks aren't closing out the 12 charts, Doc, I'm going to look at you. 13 DR. SCARMATO: I can tell you I 14 do come up with the people on a monthly 15 basis. 16 MR. ZYSMAN: And Dr. Politi, I 17 want you to look at him, too, and I 18 want this resolved. 19 DR. SCARMATO: I follow up with 2.0 people on a monthly basis and the chair 21 on the other ones, but some of the 22 chairs are some of our worst offenders. 23 Why don't you get MR. DELUCA: 2.4 rid of one of them then? Why don't you

fire one if they are your worst

- 1 12-30-15
- 2 offender?
- 3 DR. SCARMATO: He is the chair of
- 4 the contracted service.
- 5 MR. DELUCA: There is a way to do
- 6 it.
- 7 MR. ZYSMAN: Don't we have 60-day
- 8 out on every contract?
- 9 DR. SCARMATO: Then we don't have
- 10 coverage on that.
- MR. DELUCA: We will get
- 12 coverage.
- DR. SCARMATO: That is not so
- easy.
- MR. MIROTZNIK: We're going
- around.
- 17 DR. SCARMATO: I will do whatever
- 18 you want to do. I will start
- 19 suspending privileges. It has been
- brought up.
- MR. MIROTZNIK: Vic -- you want
- us to give you the guidance. I want
- you to tell us what you think you
- should do.
- MR. DELUCA: Exactly.

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1 12-30-15
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- 2 MR. MIROTZNIK: I'm a lawyer.
- 3 You want me to tell you what to do with
- 4 your surgeries?
- DR. SCARMATO: There has been a
- 6 ton of problems with the electronic
- 7 signings of the records. It has to be
- 8 signed in two places, so people would
- 9 sign it in one place and it would
- 10 remain as an undone record, even though
- it was done.
- MR. ZYSMAN: Dr. Politi, can you
- make sure that Dr. Scarmato gets all
- the support he needs to make sure this
- is done? Are you taking responsibility
- for this getting done?
- 17 DR. POLITI: I will work as hard
- as I can together with the team to make
- 19 sure this gets done.
- 20 MR. ZYSMAN: Are you going to fix
- 21 it?
- DR. POLITI: I will do the best I
- can, whether or not we can fix this 100
- 24 percent, if it is a fixable problem, we
- will fix it.

1	- 3 0	- 1 5

25

2 MR. DELUCA: I will request to 3 have things in writing because we don't 4 want to sit here again and see this go 5 I want documentation. I would 6 like to see documentation as to who is 7 not doing their job here because we 8 don't want to take action with the 9 wrong people. That would be horribly 10 unfair. It would be reckless. It 11 would be horrible. 12 MR. MIROTZNIK: And reprehensible 13 and not how this Board acts. 14 Dr. Saracino, last word on this. 15 DR. SARACINO: Listening to what 16 is going on, I am coming to certain 17 conclusions. One is that the problem 18 we have is more governance than 19 anything else. We seem to have 2.0 protocols in place as to how things are 21 operational and yet, if you look at the 22 general protocols of identifying a 23 problem, selecting a solution, going 2.4 through affecting the solution, and the

end of the protocols, comes down to

1	12-30-15
2	remediation. If remediation is not
3	there, the final protocol has to be
4	accountability.
5	We have stopped with
6	accountability and if you want to look
7	at the book learning on administration,
8	we are just not following the rules
9	of the acceptable rules of
10	administrating this organization.
11	There has to be an element of
12	accountability at the end of all the
13	protocols and we don't seem to have
14	that. We are blaming this party,
15	blaming that party. If we had the
16	accountability level to our protocols
17	we wouldn't have to be blaming people.
18	All we would have to do is show what is
19	happening.
20	I hate to use the word blame, but
21	the shortfall of our problem would be
22	evident and the accountability would be
23	addressable, but we have no
24	accountability at the end of the

protocols and this is a job of the

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1 12-30-15
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- Board.
- MR. MIROTZNIK: Protocol? We
- 4 have the protocol. That's in place.
- DR. SCARMATO: The protocols end
- 6 before the accountability,
- 7 Mr. Mirotznik. We have to identify
- 8 what we need in a way of
- 9 accountability. We have had
- suggestions of firing or doing this or
- 11 that, but the Board has to come to a
- 12 conclusion to add to the protocol the
- last elements of accountability and I
- don't see that here, or hear it here.
- MR. MIROTZNIK: You are going to
- hear it from me. The end of this is
- 17 Dr. Scarmato, you are in an interim
- 18 position, correct?
- DR. SCARMATO: Correct.
- MR. MIROTZNIK: If the interim
- 21 part of it is not acceptable, or you
- 22 are unable to make certain, difficult
- decisions, we need to know about it
- 24 because it seems to me and when I made
- a suggestion of Dr. Politi sitting

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1 12-30-15
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- 2 around this room, it was more tongue
- 3 and cheek.
- 4 He can't micromanage the hospital
- 5 and nor can we. We just can't do it.
- 6 You have identified issues. You said
- 7 you just came out after an hour
- 8 discussion and you said that the
- 9 offenders are contract offenders. You
- 10 know who they are, correct?
- DR. SCARMATO: I know the worst
- offenders because I e-mail them every
- month.
- 14 MR. MIROTZNIK: You have to do
- something about it, and if you don't do
- something about it, then we are going
- to have to do something about you not
- doing it.
- DR. SCARMATO: I will make sure
- 20 you will have -- something will be done
- and I will show you whatever progress
- there is.
- MS. REED: Thank you.
- DR. SCARMATO: And I'll discuss
- 25 the consequences with Dr. Politi. We

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1 12-30-15
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- 2 have discussed over the course of the
- 3 18 months that I have been here,
- 4 because this has been an issue, about
- 5 different consequences and we haven't
- 6 moved to suspension --
- 7 MR. MIROTZNIK: No one has been
- 8 sent a bad letter.
- DR. SCARMATO: Maybe Dr. Saracino
- 10 can work on the detention.
- MR. MIROTZNIK: You know what I
- 12 mean. It's enough of this. You should
- document that whatever you are thinking
- and what you just articulated, you put
- it into that e-mail so that when we
- come back in January, we'll know where
- we are at with this.
- DR. POLITI: As I said, at the
- beginning of my presentation, this was
- going to be a short presentation.
- Thank you, Mr. Chairman.
- MR. MIROTZNIK: John, moving to
- something really easy and fun and
- interesting.
- MR. MAHER: 2016 proposed

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1 12-30-15
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- 2 operating budget.
- 3 DR. VENDITTO: Before we do that,
- 4 one bit of business. Can we get a
- 5 motion to approve the minutes of the
- November 15th, 2015, Finance Committee
- 7 Meeting? Second? All in favor? Thank
- 8 you.
- 9 MR. MIROTZNIK: I didn't see that
- on the agenda.
- DR. VENDITTO: It's not on the
- 12 agenda.
- MR. MIROTZNIK: Fair enough.
- John, the 2016 budget.
- MR. MAHER: You have before you
- the proposed budget as a booklet and I
- 17 would, in the interest of time, direct
- 18 your attention to page 10 of 27. That
- page, on the far right-hand side lays
- 20 out the 2016 budget and it is projected
- 21 to be basically a break-even budget
- from operations, revenue and expenses.
- I would ask you to focus on one
- 24 number, which is the net patient
- 25 service revenue of \$393,537,000, the

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1 12-30-15
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- 2 top number of the right-hand side.
- 3 That number pretty much consists mostly
- 4 of the hospital's revenue and expenses.
- 5 So now I would like you to go
- 6 back to page 6 of 27. Somebody gave me
- 7 an old book, I'm sorry. It's page 5 of
- 8 27, my apologies. The hospital's total
- 9 revenue that we are looking at, that
- 10 patient service revenue, after bad debt
- 11 and charity care is \$312,471,000.
- 12 Starting at the top, what you see is
- the first section, which is the
- 14 inpatient section, which shows that
- 15 total patient service revenue from
- adults and peds, newborn, detox,
- 17 residential rehab, psych and rehab is
- 18 \$249,673,000. The outpatient side
- 19 below that is \$85,220,195. We are on
- 20 page 5 of 27.
- 21 MR. MIROTZNIK: 6 of 27?
- MR. MAHER: The outpatient
- 23 revenue is \$85,220,195. The next
- section where you look at broadly how
- 25 the hospital gets paid, the information

1	12-30-15
2	above is coming from mostly the
3	third-party payers, Medicare, Medicaid
4	the managed care companies, No-Fault,
5	Workers Compensation, et cetera.
6	This next section of \$29 million
7	consists of the bad debt and charity
8	care for which the hospital receives
9	money. You have heard this referred to
10	in the past as a DSH IGT payment,
11	interim adjustments, the supplemental
12	pools, and then we also pay into pools
13	So the net of those pool transactions
14	nets the hospital \$29,166,004.
15	The next section, which you may
16	or may not have seen in the past, is
17	Healthfirst. This is the capitation
18	that we receive from the Healthfirst
19	members that are enrolled with us and
20	we receive basically a per-member
21	per-month distribution from
22	Healthfirst. On an annual basis that
23	comes out to almost \$3 million. It's
24	\$2,991,441.

So that gives us a total revenue

```
1
    12 - 30 - 15
2.
          before bad debt and charity care of
3
          $366,640,665. From that number we
4
          subtract bad debt and charity care and
5
          those are the last numbers that you see
 6
          at the bottom. You will notice that
7
          the inpatient amount is $14.6 million
8
          in bad debt and charity care, and that
          is $249 million.
9
10
                The bad debt and charity care on
11
          the outpatient side is almost 50
12
          percent of the outpatient number.
                                              Ιs
13
          everybody following me?
14
                MR. MIROTZNIK: Page 6 of 27 at
15
          the bottom. John, can I interrupt?
16
          Didn't we talk about outpatient and
17
          inpatient charting earlier?
18
                MR. MAHER: We did.
19
                MR. MIROTZNIK: The likelihood
2.0
          was you would receive more
21
          reimbursement on outpatient than
22
          inpatient charts or is it the opposite?
23
                MR. MAHER: The opposite. Just
2.4
          to put it in perspective, inpatient
```

charts with a case mix neutral value of

```
1
    12 - 30 - 15
2.
          one, is probably worth somewhere around
3
          $10,000 a discharge. On the outpatient
4
          charge, the average per-visit, so
5
          taking clinics and the emergency room,
 6
          might be $125 a visit. So there is
7
          significant difference between those
8
          two numbers.
9
                MR. ZYSMAN: Is there a way to
10
          bring them down?
11
                MR. MAHER: That 312, that's
12
          correct. It is allowanced for bad debt
13
          and charity care.
14
                MR. ZYSMAN: What percent of our
15
          AR does that cover?
16
                MR. MAHER: Let me just add one
17
          more thing to that. The numbers you
18
          see above have already been netted down
19
          for contractual adjustments, so what
2.0
          you have left over is what we are
21
          referring to as bad debt. In this
22
          case, it's a total of $54 million
```

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you bill out at a higher number?

spread on roughly \$366 million of --

MR. ZYSMAN: So you are saying

23

2.4

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1 12-30-15
```

- MR. MAHER: 366 in this case.
- 3 MR. ZYSMAN: That would be the
- 4 gross. What you have done is you
- 5 netted this?
- 6 MR. MAHER: Correct.
- 7 MR. ZYSMAN: That is an actual
- 8 number of what would have been
- 9 received?
- MR. MAHER: Yes.
- MR. ZYSMAN: Otherwise what did
- 12 you net off of, the contracted rate?
- MR. MAHER: Yes. So for those --
- each month and we will be discussing --
- MR. ZYSMAN: How do you net on
- 16 charity care?
- MR. MAHER: You don't net on
- 18 charity care. It's called charity
- 19 care.
- 20 MR. ZYSMAN: What is the
- 21 difference between the value of the
- 22 charity care visit in the ER versus the
- 23 non-charity care?
- MR. MAHER: \$150 on average.
- This is what it would come out to. The

```
1
    12 - 30 - 15
2.
          emergency room might be a little
3
          higher.
4
                MR. ZYSMAN: I am just asking, on
5
          a charity care case, how do you value
 6
          it?
7
                MR. MAHER: We would take the
8
          charges and depending on if the patient
9
          went to a sliding scale, we would take
10
          the difference between gross charges
11
          and what we think that patient should
12
          pay us. So if the bill came out to
13
          $3,000 and we think they are only going
14
          to pay us $200, we would allowance that
15
          down, that amount of money, to $2,800.
16
                MR. ZYSMAN: You are doing that
17
          based on what you typically receive,
18
          like a blend rate?
19
                MR. MAHER: Yes. So again, the
2.0
          top numbers have contractual
21
          adjustments already netting them down.
```

What percent of AR is not reserved for?

the AR that you have reserved for.

MR. ZYSMAN: So the other

question I asked before, this covers

22

23

2.4

```
1
    12-30-15
2.
          What is that value?
3
               MR. MAHER: It is reserved across
4
          all.
5
                MR. ZYSMAN: So, 100 percent of
 6
          accounts receivable for 15 is reserved
7
          for?
8
                MR. MAHER: Yes. That's what I'm
9
          saying. That goes back to somebody's
10
          question before, how much do I expect
11
          to collect? I am saying 100 percent of
12
          that number.
13
14
          to reflect we spent approximately four
```

MR. MIROTZNIK: I want the record
to reflect we spent approximately four
hours in this room, most of the members
that are here were here yesterday
morning going over this budget, so we
worked through it.

Is there anything else, John, that you want to inform those that were not present yesterday?

19

2.0

21

22

23

2.4

25

MR. MAHER: Of substance, no, except to say that going forward all of these rates that you see in front of you on this one page, 6 of 27, is

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1 12-30-15
2 sup
```

2 supported by a changed model that we

3 are using.

4 So we are looking for every

5 payer, and you don't have this in your

6 packet, but for every payer that's

7 there, there is a base rate and an

8 add-on rate that accounts for denials,

9 accounts for sequestration, for

anything that would be reducing the

value of this receivable.

12 That has already been netted

13 against this and going forward at the

Finance Committee meeting we will be

discussing that and showing you where

16 the variances are not only for volume,

but for rate, to do with rate. So you

18 will have a complete picture of what is

19 going on.

MR. ZYSMAN: Off the record.

21 (A discussion was held off the

22 record.)

MR. ZYSMAN: Back on the record.

Does this contract fully comport with

25 the PEO Service Agreement that

```
1
    12 - 30 - 15
2.
          Dr. Politi entered into on
3
          December 17th, 2015, as the Nassau
4
          Foundation?
5
                MR. MAHER: Yes, it does.
 6
                MR. ZYSMAN:
                              Thank you.
7
                MS. MARIE-HANSON: Related to the
8
          expense assumptions on page seven, the
9
          overtime and other, can you expound on
10
          what the other is?
11
                MR. MAHER: Sure. It's mostly
12
          overtime that we're looking to curtail.
13
          So what we're talking about on page 7
14
          of 27 is some of the expense
15
          assumptions and there is a difference
16
          between last year's salary and fringe
17
          benefits and this year's and we are
18
          taking down those expenses by roughly
19
          $10 million.
2.0
                So the question that Gemma has
21
```

So the question that Gemma has
asked is what's in other? It's mostly
due to the overtime savings and what I
am going to call our special-type
savings where we have the option not to
go into, not so much employees, but

1 12 - 30 - 152. people that we bring in on a part-time 3 basis, and so those expenses would be 4 reduced as needed. So instead of 5 hiring someone, we will move someone 6 around. 7 MS. MARIE-HANSON: But my concern 8 is we don't have FTE there. We don't 9 have the human there that we may need. 10 We are trying to cut overtime as 11 understood, but as an IT, there are 12 holes in the program. We actually need 13 people to do the work. 14 So how does that affect the work

15

16

17

18

19

2.0

21

22

23

2.4

25

on the ground level and the ability of our people to work well and effectively if we are cutting back on having FTEs and are we at the total FTEs that we need to have a functioning hospital?

Because there are some holes here.

MR. MAHER: There are holes in the staff, there is no question about it, but because there are some here, doesn't mean we are not going to fill that with a needed position. We are

1	12-30) -	- 1	. 5																																			
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in 2014, but it brought down the

significant reduction in the workforce

24

1	12-30-15
2	staffing levels that were in the range
3	of what is typical for Safety Net
4	hospitals operating at.
5	During 2015 we spent a
6	six-to-nine month period of taking a
7	deeper dive on many of the different
8	service lines. We took a look at the
9	clinics, the number of work RPUs that
10	were being produced by each of the
11	physicians, to try to figure out do we
12	have the right number of physicians
13	covering the clinic? Do we have the
14	right number of clinics? Do we have
15	three clinics with not enough volume,
16	should we merge those and just have two
17	clinics? Do we have three that are
18	backed up?
19	We took a look at the skill mix,
20	so do we need an RN or an NA? We took
21	a look at the average daily census on
22	all of the inpatient units and took a
23	look at the numbers of hours of the
24	patient day and also patients for the

RN staff. We found there were a number

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1 12-30-15
```

- 2 of opportunities to reduce.
- 3 So it's a mix of nursing, a mix
- 4 of skill mix, a mix of physicians.
- 5 It's a pretty significant mix, taking a
- 6 look at the inpatient side of the
- 7 operations and the outpatient side of
- 8 the operations and tying it back to the
- 9 work RPUs, but also looking at
- 10 assignment.
- 11 So if there is a physician that
- is here employed 40 hours a week,
- whereas that individual, if they are in
- the clinic for two days, on the floor
- for another, and they have other
- 16 responsibilities.
- 17 So we are coming at it from a
- 18 number of different directions to
- identify what is the actual need. We
- 20 went through that process with most of
- 21 the departments here and most of what
- you see in the reduction in staffing is
- based on the analysis that we put
- together.
- MS. MARIE-HANSON: My concern is

Τ	12-30	-15																				
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skill mix in outpatient at all and I made that known at that time when we were having those discussions. But moving forward, we really have to make sure we are doing the job we need to do, and that is taking care of our community, taking care of the people that come into this hospital and utilize our services.

I am concerned that we are falling through the cracks here, so I would like that to be looked at further and I would like that to be looked at also as we move forward in cutting back our FTE's in certain areas because I don't know what the process is, but I am sure, and I have been down in clinic, and to be honest with you, you are short in the clinic. You are very short a line.

MR. MCDONALD: That was a pretty exhaustive analysis we did. We went clinic to clinic and took a look at the staff we use and benchmarked it against

```
1
     12 - 30 - 15
2.
          industry norms and we found that number
3
          one, we were lacking middle management.
4
                So each of those clinics we
5
          didn't have someone on the floor
 6
          everyday running the shop. So there
7
          was no CEO of certain clinics. So we
8
          are implementing that change now. We
9
          found we did not have enough of the
10
          front end staff to make sure that the
11
          schedule -- and this is in every
12
          clinic --
13
                MS. MARIE-HANSON: I am not
14
          talking about your process. I am sure
15
          you were very, very good with your
16
          process and I am sure you expedited it
17
          the way you needed to. That's not the
18
          issue. The issue is that the process
19
          now is taking care of patients and if
2.0
          we have a hole in the program and
21
          things are not being expedited
22
          correctly, or making sure that a client
23
          gets taken care of if they have an
2.4
          abnormal whatever, then that's the
```

25

problem.

1	1	2	- 3	\cap	_	1	5
_	_	_	J	\circ		_	\sim

2 I remember a long time ago when I 3 first started on this Board we had a 4 long discussion about taking care of 5 patients. That's my concern. We can 6 do all the calculations and put all the 7 nice stuff in a booklet and make it 8 look real good, but if we are losing at 9 the ground level taking care of 10 patients and making sure they get the 11 care they need, we are not doing what 12 we need to do. I am not blaming 13 anybody, but I am saying we need to 14 look at that as we move forward. 15 MR. ZYSMAN: I think what 16 Ms. Hanson is saying, correct me if I'm 17 wrong, Ms. Hanson, is that analysis is 18 good, but it's only as good as the 19 outcome of taking care of patients. Ιf 2.0 the outcome is still patients are not 21 getting everything they need, then the 22 analysis, even if there was a 23 tremendous amount of time and effort 2.4 put into it, what does it amount to? 25 When you're talking about the

```
1 12-30-15
```

- 2 staffing, I am bringing up something
- just as an example. You're the person
- 4 who did the analysis, right?
- 5 MR. MCDONALD: I did it with each
- of the departments.
- 7 MR. ZYSMAN: You were the person
- 8 who oversees and coordinates all of
- 9 that?
- MR. MCDONALD: Yes.
- MR. ZYSMAN: Our hospitalist
- 12 group, they are academic hospitalists?
- MR. MCDONALD: Yes.
- MR. ZYSMAN: How many patients
- does the average academic hospitalist
- see a day?
- MR. MCDONALD: We are short and
- depending on the average census, we are
- 19 overloading our hospitalists. So we
- 20 have been -- Dr. Mustacchia can --
- MR. ZYSMAN: What is the standard
- for the society of hospitalists for an
- 23 academic hospital?
- MR. MCDONALD: Roughly 20
- 25 patients per physician.

```
1
    12 - 30 - 15
2.
                MR. ZYSMAN: For an academic
3
          hospitalist?
4
                MR. MCDONALD: For an academic
5
          hospitalist in a Safety Net setting,
          about 20. We are over that, aren't we?
 6
7
                MR. ZYSMAN: Harold, if you don't
8
          know, say I don't know. That's not
9
          correct.
10
                MR. MCDONALD: There are
11
         benchmarks and industry standards.
12
                MR. ZYSMAN: What you said is not
13
          the correct answer. You should look it
14
          up if you don't know. What I'm trying
15
          to say is how long have we had a
16
          problem with not having enough
17
          hospitalists at the hospital? How long
18
          has it been?
19
                MR. MCDONALD: Since the summer.
2.0
                DR. MUSTACCHIA: We have had a
21
          problem with not enough hospitalists
22
          for at least 12 months, if not greater.
23
                MR. ZYSMAN: Are they accounted
```

for in the budget? We need how many

more hospitalists, Harold, in your

2.4

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1 12-30-15
```

- 2 assessment?
- 3 MR. MCDONALD: In my assessment,
- 4 two more hospitalists.
- DR. MUSTACCHIA: That would be an
- 6 accurate assessment from my
- 7 perspective. We need two more.
- MR. ZYSMAN: Is that accounted
- 9 for in the budget?
- MR. MCDONALD: Yes. The question
- is is it going to be one medicine
- 12 hospitalist or one family practice
- 13 hospitalist?
- 14 MR. ZYSMAN: That is for you guys
- to figure out. That's the answer to
- the question, but in terms of what I
- think Ms. Hanson said, it had to amount
- 18 to outcomes. We have asked for
- 19 outcomes.
- MS. REED: This is what I would
- 21 like: All of the clinics, I would like
- to know how many receptionists are down
- there for each clinic and if you can
- e-mail me that, and any other front end
- 25 staff in the clinic, if you can e-mail

- 1 12-30-15
- 2 me that for each clinic.
- 3 DR. SCARMATO: Absolutely.
- MS. REED: As Gemma had said, I
- 5 also very recently had a problem that I
- 6 had to step in because it was three
- 7 months and the person couldn't get
- 8 another appointment because nobody was
- 9 calling them back.
- 10 So I would like for each clinic
- 11 receptionists and any other front end
- 12 personnel, a tally of that.
- DR. SCARMATO: We can give you
- 14 that and the current state and the
- future state, so clinic-by-clinic.
- MS. REED: That is wonderful,
- thank you. I appreciate that, thank
- 18 you.
- MS. MARIE-HANSON: I would also
- 20 ask Dr. Politi to look into -- I don't
- 21 know what the process is when you get
- 22 an abnormal reading, maybe you can
- share with us or tell us what that
- 24 process is to get back to that person
- 25 because having several months' delay is

```
1 12-30-15
```

- 2 truly unacceptable.
- MS. REED: Who does get back to
- 4 them in that department?
- DR. POLITI: I would ask
- 6 Dr. Mustacchia what is the process for
- 7 an abnormal blood test? I'm not
- 8 familiar with that.
- DR. MUSTACCHIA: Physicians
- 10 regularly check the tests that they
- order and depending on the significance
- of that test, if it's something that is
- 13 quite -- there is some clinical
- 14 judgment. You would expect that
- someone would be contacted if not that
- business day, the next.
- 17 MR. MIROTZNIK: Paul, is that a
- 18 general statement or general to your
- department, for the record?
- DR. MUSTACCHIA: That is to my
- department that I can speak to.
- DR. POLITI: Which is the largest
- department. So is there any checks and
- 24 balances on that? Obviously Ms. Hanson
- had an issue and it wasn't done.

- 1 12-30-15
- DR. MUSTACCHIA: We all have
- 3 supervisors so the checks and balances
- 4 would include an escalation to that
- 5 individual supervisor to the standard
- 6 if that standard is not met. So there
- 7 would certainly be a raw view of the
- 8 case and there would be education
- 9 offered if you need to offer them
- 10 education, some sort of disciplinary
- 11 approach. You would advance it in that
- matter.
- MR. MIROTZNIK: May I make a
- suggestion regarding practice and
- procedures? This is something we can
- 16 talk about off the record for various
- and sundry reasons. Let me move this
- forward, John. We are ready to take a
- vote on the budget.
- DR. VENDITTO: Can I please?
- John, I want to, for the record, and it
- is hard to predict short of having a
- crystal ball, but if you go to the top
- of page 3 of 27 in the executive
- 25 summary, last year we presented a

```
1
     12 - 30 - 15
          balanced budget of 2015 and to quote
2.
3
          several negative factors arose in 2015
4
          with negative impact. It comes up to
5
          about $52.4 million that vanished that
 6
          we were expecting.
7
                You don't have a crystal ball, I
8
          know, but can you make some sort of
9
          prediction of what might happen in 2016
10
          and how we are prepared to deal with
11
          these changes in revenue?
12
                MR. MAHER: Yes. So by way of
13
          contrast, money coming in to offset
14
          that shortfall would be IGT. We will
15
          go through these numbers slowly.
16
          Offsetting that would be in 2016 is
17
          going to be an increase in IGT of
18
          $11 million. State aid is also going
19
          up $11 million for various programs.
2.0
          State and federal aid is going to be
21
          going up.
22
                DR. VENDITTO: John, in the 2016
```

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budget on page 6 of 27, the BDCC pools,

looks like it is going to be \$2,204,000

New York State statewide assessment,

23

2.4

```
1
    12 - 30 - 15
2.
          less?
3
                MR. MAHER: What page are you on?
4
                DR. VENDITTO: Six of 27 in the
5
          BDCC pools. I said New York State
 6
          revenue is going to go up and the
7
          budget for 2016, does it go down? New
8
          York State statewide assessment pool.
9
          I am trying to make sure $52.4 million
10
          disappeared.
11
                MR. MAHER: There are two
12
          different numbers. What happens with
13
          these pools, we receive money from the
14
          pools, but it also requires us to pay
15
          out money. So we are showing you the
16
          transaction grossed up because the
17
          total is 29. That's not a decrease in
18
          the sense of '16 compared to '15. It's
19
          the amount of money we have to pay into
2.0
          the pool in order to get more money
21
          out. So it is an assessment that comes
22
          in that we have to pay. That's all it
23
          is.
2.4
               DR. VENDITTO: Let me simplify it
```

then. The \$29,166,000 that is the

```
1
    12 - 30 - 15
2.
          total for the BDCC pools, how confident
3
          are we that money will be present
4
          throughout 2016 since they pulled the
5
          rug out from under us significantly in
 6
          2015?
7
                MR. MAHER:
                            To the extent we are
8
          relying on their latest information,
9
          which is the only thing I can use, I am
10
          confident that this number should be
11
          correct. We have enough experience to
12
          know where the issue is.
13
                DR. VENDITTO: This is no reason
14
          right now to expect we are not going to
15
          see that money?
16
                MR. MAHER: No, there isn't.
17
                MR. MIROTZNIK: John, before we
18
          take a vote, all members please pay
19
          attention. John and your team, you
2.0
          prepared the 2016 budget. Are you
21
          satisfied with the document prepared in
22
          connection with our operating budget?
23
                MR. MAHER: Yes, I am.
```

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additions or deletions that you would

MR. MIROTZNIK: Are there any

2.4

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1 12-30-15
```

- 2 like to discuss with us before we take
- 3 a vote?
- 4 MR. MAHER: No.
- 5 MR. MIROTZNIK: Mr. Sullivan?
- MR. SULLIVAN: No, sir.
- 7 MR. MIROTZNIK: Dr. Politi, you
- 8 have had an opportunity to review this
- 9 with your team?
- DR. POLITI: Yes, I have.
- 11 MR. MIROTZNIK: Any additions or
- deletions?
- DR. POLITI: No.
- MR. MIROTZNIK: Any comment or
- 15 concern?
- DR. POLITI: Nothing.
- 17 MR. MIROTZNIK: You both
- 18 recommend approval of the operating
- budget, fiscal year ending December
- 31st, 2016?
- MR. MAHER: I am.
- MR. SULLIVAN: Yes.
- DR. POLITI: Yes.
- MR. MIROTZNIK: Members of the
- Board, I take a vote to approve the

```
1 12-30-15
```

- 2 operating budget as distributed in
- 3 front of you for the fiscal year ending
- 4 December 31st, 2016. Do I have a
- 5 first? Mr. Zysman. Second? Ms. Reed.
- 6 All in favor? Unanimous.
- 7 Thank you for preparing it, and
- 8 on behalf of the members of my Board
- 9 and myself, I invite everyone for a
- 10 quick dinner. Let's eat and we will
- finish the balance of the agenda with a
- 12 little food in our bellies. I make a
- motion to adjourn for dinner.
- 14 Unanimous.
- 15 (A recess was taken.)
- MR. MIROTZNIK: I make a motion
- to go back into Board meeting?
- 18 Unanimous, thank you. We have
- 19 Christine Apicella, with the Long
- Island FQHC budget.
- MS. APICELLA: Hello, everybody.
- MR. MIROTZNIK: Let the record
- 23 reflect Christina joined us yesterday
- for some four hours and we worked
- 25 through your budget and I want to say

```
1 12-30-15
```

- 2 your presentation was wonderful and et
- 3 cetera, et cetera.
- 4 MS. APICELLA: Thank you,
- 5 everyone, for having me tonight. I do
- 6 have booklets. I don't know if this
- 7 was passed out to you, so I will pass
- 8 that along.
- 9 MS. FUSCHETTO: It was passed
- 10 out. It is in your packets.
- 11 MS. APICELLA: Overall for the
- 12 Long Island FQHC, over the last four
- years from '12 through '14 the LIFQHC
- 14 has been growing substantially at
- probably around a 15 percent rate.
- For 2015 our budgeted visits were
- estimated to come in at 98,000 and
- annualized it looks like we are going
- to come in at about 106,000 visits.
- 20 On the revenue side for 2016, our
- 21 total projected revenue is \$36,842,000.
- The total patient revenue is
- \$25,380,000 and nonpatient revenue is
- 24 \$11,482,000. On the expense side we
- are showing projected about \$36,104,000

```
1
     12 - 30 - 15
2.
          and our expenses of operating revenue
3
          and expenditures is $738,000.
4
                I want to note the LIFQHC has two
5
          major programs. One is WIC, who has
          joined us this year in 2015. WIC is
 6
7
          Women, Infants and Children. The other
8
          major program the LIFQHC is beginning
 9
          on 1/4 is Health Home. So those two
10
          programs alone are around $4 million.
11
                In general, I presented to the
12
          Finance Committee. Does anyone have
13
          any questions for the LIFQHC?
14
                MR. MIROTZNIK: I know most of us
15
          worked through it yesterday so we are
16
          familiar with it. In that case I make
17
          a motion to approve the LIFQHC 2016
18
          budget contingent upon the LIFQHC's
19
          agreement to comport and comply with
2.0
          the PEO Service Agreement that was
21
          approved and signed by the NHCC CEO
22
          Dr. Victor Politi on December 17th,
23
          2015. Additionally, the LIFQHC agrees
2.4
          that in accordance with the passing of
```

their 2016 budget, the LF is obligated

```
1
    12 - 30 - 15
2.
          to advise the NHCC Board when seeking
3
          to establish competing services and
4
          must obtain NHCC Board/NHCC Executive
5
          Committee approval before acting on
 6
          such proposals. That is my motion.
7
                MR. ZYSMAN: Comment on the
8
         motion?
9
                MR. MIROTZNIK: Any issues,
10
          concerns with my motion?
11
                MS. APICELLA: No.
12
                MR. MIROTZNIK: Acceptable to
13
          your Committee and your Board?
14
                MS. APICELLA: Accepted.
15
                MR. MIROTZNIK: All in favor of
16
          the motion? I have a first,
17
          Mr. Zysman. Ms. Hanson? All in favor?
18
          Unanimous. Christine, best of luck --
19
                MR. ZYSMAN: In what we were
2.0
          looking at yesterday, you had brought
21
          up the Article 31 application in DSRIP,
22
```

the projects being worked on here.

integration of behavior health.

23

2.4

25

Primary care is a vital part in one of

Dr. Rao is here who chairs

```
1
    12 - 30 - 15
          behavioral health here at NHCC. They
2.
3
          have an Article 31 clinic here and I
4
          think it is important that a dialogue
5
          begin immediately to work on having
 6
          extension clinics for our Article 31
7
          co-located at FQHC, consistent with
8
          FQHC's desire to do that.
9
                That Dr. Rao and his department
10
          and FQHC create a presentation on how
11
          to do this and present it to our Board
12
          for approval prior to moving forward.
13
                MR. MIROTZNIK: Acceptable?
14
                MS. APICELLA: Acceptable.
15
                MR. MIROTZNIK: Christine, do you
16
          mind sticking around to our NMK
17
          presentation in case some questions
18
          come up?
19
                MS. APICELLA: No problem.
2.0
                DR. POLITI: Just an update for
21
          the Board. This morning there was a
22
          test at A Holly Patterson of their
23
          generator system.
                              The generator was
```

was hooked up. When they turned on

disconnected and a portable generator

2.4

1 12-30-15

2 that generator, there was a power surge

3 causing a giant short and smoke

4 condition, requiring that A Wing to be

5 evacuated.

6 So we had the fire department,

7 EMS and the police department evacuate

8 the A Holly Patterson. The staff did

9 an amazing job evacuating 40 patients

out of that A Wing into another wing.

11 There were no injuries. The fire

department showed up.

13 Apparently it was an electrical

issue. They evacuated the area and

took the smoke out. I just got the

16 report from Kevin Mannle that

everything is back to normal. They

moved everyone back into their rooms.

19 All the ventilators have been checked.

20 All the alarms have been checked, but

21 because there was some issues with some

of the fire department systems, we are

23 going to have to have a fire watch,

someone that will be on walking patrol

25 to make sure that nothing happens until

```
1 12-30-15
```

- 2 they get the alarm up.
- 3 So I want to make sure the Board
- 4 members are aware because the media was
- 5 there, News Channel 12, and it may be
- on the press and I didn't want anyone
- 7 surprised.
- 8 MR. MIROTZNIK: Thank you. We
- 9 appreciate that report. I am glad
- 10 everybody was okay.
- 11 MR. HEATLEY: I think I would
- 12 second that the staff did a fabulous
- job. It was actually the ventilator
- 14 patients that needed to be moved, which
- is much more complex. We have to move
- several things with them, not only the
- ventilator machine, but the suction
- 18 machine and the staff did a really
- remarkable job and had most of the unit
- 20 evacuated by the time the fire
- department got there. So the fire
- 22 department was actually very
- complimentary as well.
- MR. MIROTZNIK: Thank you for
- 25 that update.

```
1 12-30-15
```

- 2 MR. MCDONALD: It is nice,
- 3 sometimes, to have a partnership with
- 4 the hospital when you are a nursing
- 5 home. Within a half an hour or so we
- 6 had a crew from the hospital over
- 7 there, electricians, other facilities
- 8 people, like the man power just poured
- 9 in quickly so we could get all of the
- 10 repairs that needed to be made in place
- very timely.
- DR. VENDITTO: There was no
- interruption in mechanical ventilation
- of any of the patients?
- MR. MCDONALD: No. They have
- 16 battery packs.
- DR. VENDITTO: We seldom test
- 18 those batteries.
- MR. MCDONALD: They work.
- MS. REED: Please thank the staff
- 21 from the Board.
- MR. MIROTZNIK: Mr. Zysman,
- 23 moving right along.
- MR. ZYSMAN: DSRIP Committee is
- asking for an approval of the minutes

```
1 12-30-15
```

- from the December 16th, 2016 meeting.
- 3 Can I get a motion? Second? Favor?
- 4 Unanimous.
- 5 MR. MIROTZNIK: Mr. Tepper?
- 6 MR. TEPPER: Yes?
- 7 MR. MIROTZNIK: That's how you
- 8 answer?
- 9 MR. TEPPER: What am I up on?
- MS. REED: Ad hoc Committee
- appointments.
- MR. MIROTZNIK: That was pulled.
- MS. FUSCHETTO: I gave you an
- 14 updated agenda. That was pulled.
- MR. MIROTZNIK: Dr. Scarmato?
- DR. SCARMATO: Update on NMA --
- MR. ZYSMAN: No, update on -- off
- 18 the record.
- 19 (A discussion was held off the
- record.)
- MR. MIROTZNIK: Maureen, the PAS
- 22 Contract extension?
- MS. HUTCHEON: First, I would
- like to thank you also for the food,
- 25 which was a wonderful meal, and last

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```
1
    12 - 30 - 15
2.
          minute consideration of this request.
3
                That contract was approved by the
4
          Board on 12/17 for two years for
5
          $280,000. However, after careful
 6
          consideration and it expires on 12/31,
7
          it was for physiological assessment
8
          services. They are an interoperative
 9
          monitoring company.
10
                After consideration of looking at
11
          it in terms of a two-year, we have to
12
          do a whole new contract for it at this
13
          time. Since it expires tomorrow, we
14
          really need the extension for six
15
          months so that we can go further and do
16
          due diligence with this contract.
17
                So it was really a time factor
18
          and that is why I'm coming last minute
19
          and asking for it. This LD200 was
2.0
          submitted on November 23rd by my
21
          predecessor and I brought it to the
22
          Board in December. I think it is
23
          really aggressive at this time to get a
```

contract out there so I was going to

ask for a six-month extension.

2.4

- 1 12-30-15
- 2 MR. MIROTZNIK: I believe she
- 3 apprized us of this potential issue.
- 4 MS. HUTCHEON: Yes.
- 5 MR. ZYSMAN: What is the value of
- 6 the contract?
- 7 MS. HUTCHEON: \$70,000. I'm
- 8 asking for six months.
- 9 MR. ZYSMAN: Effective what date?
- MS. HUTCHEON: January 1st, 2016.
- 11 MR. MIROTZNIK: For the record,
- can you tell us what PAS stands for?
- MS. HUTCHEON: Physiological
- 14 Assessment Services.
- MR. ZYSMAN: \$70,000?
- DR. POLITI: A needed service.
- 17 MR. MIROTZNIK: You are
- 18 recommending we approve it?
- DR. POLITI: Absolutely.
- 20 MR. MIROTZNIK: I make a motion
- 21 to extend the PAS contract for six
- 22 months, up to \$70,000? Dr. Venditto,
- second. All in favor? Unanimous.
- Thank you, Ms. Hutcheon.
- MS. HUTCHEON: Thank you, very

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1 12-30-15

2 much.

3 MR. MIROTZNIK: Dr. Scarmato,

4 NMA?

12

19

2.0

21

22

23

2.4

25

DR. SCARMATO: First, I wanted to
mention that Dr. Politi had mentioned
earlier our radiation oncologist just
passed away overnight the day before
yesterday. He had actually just two
weeks ago put in for an immediate
retirement because his health, I guess,

We met immediately with the North

Shore LIJ Health system to see if they

could offer a coverage and we are going

to work towards a long-term solution

with them to cover radiology/oncology

in the short-term.

had been failing.

They helped me identify a person who is known to them, who had worked for them, who is in a private practice up in Westchester, who we are bringing on as a specialty doctor a couple of days a week to keep the program going until we can work out a more formal

```
1 12-30-15
```

2 deal with a North Shore LIJ Health

3 system.

We are hoping not to have any

5 real break in service with patients who

6 are in the middle of their treatments

7 right now --

MR. MIROTZNIK: We don't?

DR. SCARMATO: We do have nine

10 patients who are in the midst of their

11 treatments now that didn't finish.

Because we knew Dr. Carlton was going

to be retiring, we had three others

14 ready and five others waiting, so we

15 have eight other patients waiting to

get started, but we will be able to

take care of these patients hopefully

18 next week.

19 The doctor already put in his

20 stuff for privileges. We are going to

21 try to get emergency privileges in the

22 next day or two.

MR. MIROTZNIK: It only requires

Dr. Politi's signature, correct?

DR. SCARMATO: We still have to

```
1
    12 - 30 - 15
2.
          do some due diligence. We have an
3
          application in. We are going to have
4
          emergency clearance and get him in
5
          early next week.
 6
                MR. MIROTZNIK: We don't want
7
          there to be any disruption to the
8
          patients.
9
                DR. SCARMATO: We will get him in
10
          early next week.
11
                MR. MIROTZNIK: There won't be?
12
                DR. SCARMATO: There will not be.
13
                MS. REED: I understand the
14
          urgency right now, but down the road,
15
          why are we contracting with North
16
          Shore? Why aren't we going out and
17
          trying to hire our own doctor?
18
                DR. SCARMATO: We could, but the
19
          advantage to doing it with a one-doctor
2.0
          program is our program is not big
21
          enough right now the way it is. The
22
          other part of the problem is we had no
```

backup for him, so when he is sick,

out, or on vacation, there isn't

23

2.4

25

anyone.

1	12-30) –	1	5																																				
2								W	h	е	n		У	0	u		g	0		W	i	t	h		N	0	r	t	h		S	h	0	r	е		L	Ι	J,	,
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physical limitations the service really

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1 12-30-15
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2 never did take off the way it could be.

3 It would get off the ground and come

4 back down. I just think he wasn't able

5 to physically handle a larger volume of

6 patients.

7 MS. REED: So hopefully in the

8 future we will have built up to the

9 degree that we can then hire the

10 full-time person as a backup.

DR. SCARMATO: That is also my

12 hope and as long as we have the right

part-time person here we will see how

it works out. It is also good because

on a special basis to come in, if he

16 works out and is a good fit, we can

17 consider that as well as moving him to

18 full-time.

I think that from the whole

20 standpoint of a service having more

21 than one person this is perfect. When

you have one single point of failure,

it is very easy to -- this guy is a

24 young guy whose fit. He was out hiking

when I got in touch with him, but God

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1 12-30-15
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8

9

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2.0

21

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2.4

25

2 forbid a tree branch falls on him. So anything can happen to any one of us at

4 any time.

5 MS. REED: Thank you.

6 MR. MIROTZNIK: Any other words 7 of encouragement before we move on?

Let's hear about some good things.

DR. SCARMATO: We had progress with negotiations with the FQHC and I actually had been talking with David Nemiroff and we were looking to have papers ready to be signed at this point now. Then this morning our outside counsel got a call from their counsel. They will not be able to sign papers

for a few weeks and they don't want to take the transfer on January 4th.

So we are moving ahead with moving all the records to the hospital. The staff has already been notified their last day is going to be tomorrow and we are going to be out as of tomorrow. I have calculated the total

closing costs. These are the max they

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1 12-30-15
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- 2 will be.
- MR. MIROTZNIK: Hold on.
- 4 Christine is here so the negotiations
- 5 with her people and your team of
- 6 lawyers has reached an area where they
- 7 are not able to move it forward until
- 8 mid-January?
- DR. SCARMATO: Right. They are
- 10 not able to move until mid-January. We
- 11 are not able to continue until
- 12 mid-January, so we are going to close
- and move the records here. If
- something else happens and they end up
- 15 taking over what is left of the
- 16 practice at that point, that is a
- possibility, but that is something we
- are moving with the Board's pushing to
- 19 close.
- I won't wait two or three more
- 21 weeks and there is some other problem.
- They were waiting for a CON to move the
- space and some other issues with the
- lease and rent and stuff. I am not
- 25 going to get into the details of what

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1 12-30-15
```

- 2 is happening. We are closing the
- 3 practice as you wish.
- DR. VENDITTO: Have you given
- 5 patients 30 days' notice?
- DR. SCARMATO: We have given
- 7 patients notice. The letters are going
- 8 out tomorrow.
- 9 DR. VENDITTO: You have to give
- them 30 days' notice.
- DR. SCARMATO: I have to give
- 12 them reasonable notice or continue
- their care. We are giving them notice
- the operation will no longer be there.
- 15 If they have any problems, or need the
- 16 records, or want care they should
- 17 continue at the hospital.
- DR. VENDITTO: If they call the
- 19 practice number now for NMA --
- DR. SCARMATO: We are working
- 21 today to get that number transferred
- somewhere here at the hospital so
- someone here will be able to take those
- calls and follow up with the patients.
- MR. ZYSMAN: Rob, legal has

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1 12-30-15
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- 2 confirmed that everything that has been
- 3 done with the closure has been done
- 4 properly?
- 5 MR. MIROTZNIK: The winding down?
- MR. TEPPER: Yes.
- 7 MR. ZYSMAN: You are comfortable
- 8 with everything, Rob?
- 9 MR. TEPPER: In order to move
- forward, the key is to get the medical
- 11 records custodial agreement in place so
- those reports are available to the
- patient. The notice goes out and make
- sure the patients do get their care for
- a reasonable period of time and get
- their records without any delay if that
- is approved and that process is the way
- it has been planned. I see no problem.
- MR. ZYSMAN: This is what
- 20 Dr. Scarmato is explaining. So you are
- 21 comfortable?
- MR. TEPPER: Yes.
- DR. VENDITTO: It has to be 30
- days after they receive written notice.
- I just closed my practice. That's what

```
1
    12 - 30 - 15
2.
          my lawyer had me do.
3
                DR. SCARMATO: I believe our
4
          outside counsel said it has to be
5
          reasonable notice for follow up.
 6
                MS. REED: What is reasonable?
7
                MR. MIROTZNIK: Listen --
8
                DR. VENDITTO:
                                Thirty days.
9
                MR. MIROTZNIK:
                               We have a
10
          representation from legal on the
11
          record. Any members of the Board have
12
          any issue regarding what the
13
          representation is from legal?
14
                MS. REED: No, but I do have a
15
          concern. You are saying they are going
16
          to get notice. They can come over to
17
          the hospital and the phone is going to
18
          be transferred over to the hospital.
19
          Are you dedicating one person who is
2.0
          going to be there everyday from either
21
          8:00 to 4:00 or 9:00 to 5:00 to take
22
          those phone calls and make those
23
          appointments for these patients?
```

someone on a daily basis will get the

DR. SCARMATO: I will guarantee

2.4

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1 12-30-15
```

- 2 messages for people and get back to
- 3 them.
- 4 MS. REED: In what timeframe?
- 5 This concerns me. These are people
- 6 that need care.
- 7 DR. VENDITTO: You can't abandon
- 8 them.
- 9 MS. REED: This concerns me.
- DR SCARMATO: Within 24 hours.
- 11 We are not abandoning.
- MS. REED: I want to make sure
- there is a staff member who is going to
- be taking those phone calls and
- turnaround is not going to be more than
- 16 24 hours so these people get the care
- that they deserve to get.
- DR. VENDITTO: Who is going to be
- 19 providing their care?
- DR. SCARMATO: They will be
- 21 referred to our clinics here.
- DR. VENDITTO: So the NMA doctors
- are no longer going to see those
- patients, but if NQP takes over NMA,
- 25 those NMA doctors are going to continue

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1 12-30-15
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- 2 to see the patients?
- 3 MS. APICELLA: We are in the
- 4 process.
- DR. SCARMATO: That's what we had
- 6 hoped to do.
- 7 DR. VENDITTO: Why wouldn't you
- 8 in the interim have the NMA docs see
- 9 them here?
- DR. SCARMATO: They are not
- 11 employees here. I'm not sure that --
- that is a whole different ball game.
- 13 You might want to go to executive
- session to discuss details like this.
- MR. MIROTZNIK: Christine, is
- there a better process? Let me ask you
- 17 this: Your Board has made a decision
- that they want to take over the NMA
- 19 Assets and the patients, et cetera?
- MS. APICELLA: Yes.
- MR. MIROTZNIK: Isn't there a
- 22 better way to facilitate it? I would
- bet you \$100 that this phone number
- 24 will be a machine and these people
- aren't going to get called back on a

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1 12-30-15
```

- 2 timely basis.
- 3 MR. DELUCA: He is going to call
- 4 them back.
- 5 MR. MIROTZNIK: It's not going to
- 6 happen.
- 7 DR. SCARMATO: Why would you say
- 8 that?
- 9 MR. MIROTZNIK: Do we have a
- 10 number set up?
- 11 DR. SCARMATO: It is going to be
- 12 the same number we have now.
- DR. VENDITTO: What is the date
- and time for an appointment in the
- 15 clinic now?
- DR. SCARMATO: Which clinic?
- 17 DR. VENDITTO: The outpatient
- 18 clinic is all NMA patients --
- DR. SCARMATO: In pediatrics they
- 20 have open walk-ins for patient care for
- 21 sick calls.
- MS. REED: Judy, can you answer
- that question?
- MS. EISELE-LAPLANTE: Judy
- 25 Eisele-Laplante, I am part of

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1 12-30-15
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- 2 ambulatory administration. We have
- 3 open access for adult primary care and
- 4 pediatrics primary care, so should a
- 5 patient need to be seen that day, they
- 6 will be seen.
- 7 DR. VENDITTO: The NMA patients
- 8 have been given written notice to that
- 9 effect?
- 10 DR. SCARMATO: The notice is
- 11 going out.
- MR. MIROTZNIK: So that means it
- didn't go out?
- DR. VENDITTO: But you're closing
- it tomorrow?
- DR. SCARMATO: Yes.
- MR. MIROTZNIK: Judy, have you
- had any discussion with anybody two
- minutes before you just introduced
- 20 yourself about the process?
- MS. EISELE-LAPLANTE: No.
- MR. MIROTZNIK: Thank you. That
- answers it. Chris, what do we do?
- MS. APICELLA: The LIFQHC is in
- 25 the process of speaking with the

```
1
    12 - 30 - 15
2.
          providers. I know we have hired some
3
          of the support staff that are already
4
          going to go out to, I believe, two of
5
          our health centers.
 6
                Right now I know we were told
7
          that as of the fourth, we do not have
8
          any papers signed, custodial agreement,
9
          the business agreement. So David
10
          Nemiroff has asked our attorney -- the
11
          last e-mail I saw was if we can delay
12
          the closing for two weeks only because
13
          we do not have anything in place.
14
                We are working on trying to hire
15
          the providers and I spoke with Stacy
16
          Jackson-Harley who is our COO and she
17
          was going to contact Joanne and cancel
18
          the patients as of this point because
19
          we don't have access to the records and
```

MR. MIROTZNIK: This is a
terrible disservice to the community
and we have talked about this,
Dr. Scarmato, for months. Only if
Mr. Cohen was here his recollection

that's where we are right now.

2.0

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1 12-30-15
```

- 2 would be superb.
- 3 DR. SCARMATO: It was one month
- 4 ago, approximately. You wanted NMA
- 5 closed down by the end of the year, if
- 6 I recall correctly.
- 7 MR. MIROTZNIK: And certainly
- 8 notices to have gone out.
- 9 DR. SCARMATO: If the plan was to
- send them to the FQHC, I couldn't send
- 11 the notice there without them signing
- 12 an agreement. They have not done that.
- That was always my plan, to keep the
- 14 patients in the family, so to speak,
- and to move them there. That was
- 16 always the plan. At this point, what
- 17 else can we do?
- DR. VENDITTO: I just went to the
- 19 website and the information I was
- given, you have to, at a minimum, give
- 21 them 30 days' notice, 60 to 90 days is
- recommended. You have to include an
- 23 authorization form to transfer the
- 24 medical records to patients' new
- 25 provider. You have to give them a form

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1 12-30-15
```

- 2 to fill out and sign.
- 3 You're closing a practice. This
- 4 is what you are legally required to do,
- 5 otherwise you have abandoned the
- 6 patients. You have to place a dated
- 7 copy of the notification in each
- 8 patients' medical record, proof that
- 9 you sent them the letter. You are
- 10 telling me this is going to go out
- 11 tomorrow?
- DR. SCARMATO: Absolutely.
- DR. VENDITTO: But it hasn't been
- done yet. You don't have a letter.
- DR. SCARMATO: We do.
- DR. VENDITTO: You have this
- 17 notification letter?
- DR. SCARMATO: Yes.
- DR. VENDITTO: You have given
- them a medical records transfer form?
- DR. SCARMATO: We have the
- letters that were prepared by the --
- MR. MIROTZNIK: Wait a minute.
- You were asked a very simple question.
- 25 It is either yes or no.

```
1
    12-30-15
2.
                DR. SCARMATO: Yes.
3
                MR. MIROTZNIK: Your letter is
4
          011 t.?
5
                DR. SCARMATO: I don't know they
 6
          are actually out. I know they were
7
          being printed today.
8
                MR. MIROTZNIK: It is New Year's
9
          Eve tomorrow. It's not happening. The
10
          whole thing is a debacle. We have to
11
          protect the community.
12
                I have a suggestion. I think we
13
          have to fund it for another 30 days.
14
          Chris, do you think within the best of
15
          your crystal ball, and the knowledge
16
          you have, that 30 days will make this
17
          transaction happen so there aren't
18
          people going without healthcare and
19
          there is no health crisis?
2.0
                MS. APICELLA: The CON in process
21
          will take four-to-six weeks. In order
```

beginning of next week, I believe the landlord will be back from vacation, so

22

23

to submit a CON we need a signed lease.

If we can get the signed lease by the

```
2 we can work through that.

3 Once we get a signed lease we can

4 also -- and this also includes the
```

6 MR. ZYSMAN: In your best

7 estimation, Christine, it's going to

Oceanside office, PNG and NMK.

8 take a few months?

1

5

2.0

21

22

23

2.4

25

12 - 30 - 15

9 MS. APICELLA: Yes.

10 MR. ZYSMAN: If we give an 11 extension, Dr. Politi can you oversee 12 this and make sure that notifications 13 and all the things that Dr. Venditto 14 labeled and that Mr. Tepper and the 15 legal staff all make sure that every I 16 is dotted and every T is crossed, to 17 make sure patient care is handled 18 appropriately and the medical records 19 are handled properly?

DR. VENDITTO: I am confused about the proposed transition of care from NMA to LIFQHC because what you just said before was that in this interim period while the charts are transferred here and the patients are

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1 12-30-15
```

- 2 welcomed to come to our patient
- 3 clinics, they will not be seen by the
- 4 providers they were seeing at NMA.
- 5 So we are breaking that
- 6 continuity of care. So besides that,
- 7 you have to give them an option to see
- 8 another doctor. Are you planning to
- 9 have, once this transition at FQHC goes
- through, the NMA providers at FQHC or
- 11 the existing FQHC practice going to
- simply absorb the patient volume
- without the NMA providers?
- MS. APICELLA: Our plan was to
- 15 hire the NMA providers once we have the
- space because we have no space right
- 17 now --
- DR. VENDITTO: For the healthcare
- 19 providers?
- MS. APICELLA: We were going to
- 21 use the healthcare providers for an
- 22 additional space, to take in those
- patients.
- DR. VENDITTO: Christine, in the
- interim period, the patient volume of

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1 12-30-15
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- 2. NMA is admittedly not that great. Can 3 you absorb the patient volume in your 4 existing clinic in the interim period? 5 MS. APICELLA: In SOC we could. 6 MR. MIROTZNIK: Now this is all 7 our problem so we have to -- now the 8 Board has to figure out -- let me ask 9 you, Doc. What do you have in front of 10 you, knowing this is problematic on a
- 11 number of points, specifically
- 12 continuity for healthcare to the
- community, what were you going to
- suggest to us to do? What was your
- 15 plan?
- DR. SCARMATO: My plan was to
- 17 close it as you wished.
- MR. MIROTZNIK: So it is our
- 19 fault?
- DR. SCARMATO: I am not saying
- 21 it's your fault.
- MR. MIROTZNIK: As we wish. So
- what is the plan then for continuity?
- DR. SCARMATO: My original plan
- 25 was that for three months to work out

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1 12-30-15
```

- 2 with the FQHC. You wanted it done in
- 3 one month. I wasn't able to get done.
- 4 MR. MIROTZNIK: Nothing got done.
- DR. SCARMATO: No, not nothing
- 6 got done. A lot got done.
- 7 MR. MIROTZNIK: You called
- 8 lawyers?
- DR. SCARMATO: We did. We had a
- lawyer and we had an outside counsel
- 11 who might be able to speak to some of
- the issues you brought up.
- MS. REED: Who is the outside
- 14 counsel?
- DR. SCARMATO: It's Garfunkel
- Wild.
- 17 MR. MIROTZNIK: What do you
- 18 suggest just from the professional
- point of view, because I don't treat
- 20 patients? What should we do? What is
- the suggestion to this group?
- DR. SCARMATO: If it was two
- 23 weeks ago, I would have said yes,
- continue the funding, we should work on
- 25 this for a while. At this point, we

```
1 12-30-15
```

- 2 have given notice to all of our staff.
- 3 Some of it --
- 4 MR MIROTZNIK: The notice that
- 5 was given, I heard, was deplorable. I
- 6 understand no one from this facility
- 7 even went there to speak to these
- 8 doctors, and some of them have been
- 9 practicing, Christine, one of them I
- 10 know is practicing, what, 50 years
- 11 pediatrics?
- MS. APICELLA: I believe so.
- MR. MIROTZNIK: Very upset, but
- that's your style, but go ahead.
- DR. SCARMATO: That's not
- 16 entirely true.
- 17 MR. MIROTZNIK: You never went to
- the facility.
- DR. SCARMATO: No, I have not.
- MR. MIROTZNIK: Go ahead.
- DR. SCARMATO: I can't say I
- never did. I was there last week.
- MR. MIROTZNIK: Did you tell them
- 24 what was going on?
- DR. SCARMATO: They know exactly

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1 12-30-15
```

8

12

22

- what's going on. Joann Campbell is
 there every day. She has been the main
 person over there. I have spent a lot
 of time. I am in contact. I have
 e-mailed with some of the doctors
 there. I have been there and spoken to
- I have not been there physically
 every day because I have other issues,
 radiation therapy, my own department,

some of them on the phone.

the rest of the hospital.

- 13 DR. VENDITTO: Do we have 14 contract obligations to the physicians? 15 DR. SCARMATO: We do. We have to 16 give some of them six months' notice, 17 so we will have about a months' notice. 18 We will owe them still five months' 19 worth of time. One of them had 2.0 severance, which wasn't that much 21 money, about \$15,000. There is tail
- 23 MR. MIROTZNIK: You talk about
 24 tail coverage requirements. Some
 25 doctors were asked today or yesterday

coverage requirements.

```
1
    12 - 30 - 15
2.
          to sign some acknowledgment with PRI
3
          insurance that they have no more
4
          coverage. One guy in particular,
5
          practicing physician for 50-plus years,
 6
          is scared out of his whits. He said he
7
          can't sign anything. He said, God
8
          forbid, there's a claim against me,
 9
          that nobody was giving them tail
10
          insurance.
11
                When you came here last month and
12
          asked for money, some of the numbers
13
          you asked for, you went over the fact
14
          they needed tail insurance. Why did
15
          they tell these doctors -- the man is
16
          ready to have a heart attack that he
17
          can't have insurance and he has to
18
          sign?
19
                DR. SCARMATO: I don't want to
2.0
          get into the details of the
21
          negotiations with the individual
22
          doctors. I really don't think this is
23
          the place for it.
2.4
                MR. MIROTZNIK: Is there a tail
```

25

policy?

```
1
    12-30-15
2.
                DR. SCARMATO:
                               The coverage
3
          hasn't stopped yet and a lot of it
4
          depends on what happens with these
5
          conditions and where they end up going.
 6
                MR. MIROTZNIK: They are supposed
7
          to sign something that they had no
8
          coverage.
9
                DR. VENDITTO: I wouldn't
10
          discontinue the malpractice coverage.
11
                MR. ZYSMAN: Let me propose --
12
                DR. VENDITTO: I think when you
13
          discontinue the --
14
                DR. SCARMATO: It is claims
15
          made --
16
                DR. VENDITTO: The practice still
17
          exists until the custodial agreement is
18
          signed and the responsibility for the
19
          charts is managed by another entity.
2.0
          Until that time those doctors are still
21
          responsible, so you want to close their
22
          malpractice. If a claim is made while
23
          they were covered --
```

moving it to the hospital.

DR. SCARMATO: I was planning on

2.4

```
1 12-30-15
```

- DR. VENDITTO: I am saying you

 have to watch out because even though

 you think -- it makes sense logically

 that you closed the practice. It isn't

 closed until a custodial agreement is
- 7 signed and control of the charts
- becomes someone else's.
- 9 DR. SCARMATO: That is absolutely true.
- DR. VENDITTO: They are still medically and legally responsible for those patients.
- MR. MIROTZNIK: What about the patients? What happens if they get sick over the weekend?
- DR. SCARMATO: What would happen
 any way? We would be closed. They
 would be told to go to the emergency
 room.
- DR. VENDITTO: You can't do that.
- DR. CAPRIOLI: Dr. Venditto is
- 23 correct. So the letter that goes out
- 24 to these patients says that within
- 25 30 days your care will be terminated.

```
1
    12 - 30 - 15
2.
          At this time if you have an emergency
3
          or problem we will still be able to
          help you for that 30-day period. After
4
5
          that 30-day period we recommend you
 6
          seek your own physician or go to the
7
          following clinics as an outpatient.
8
                So it would be a marketing thing
9
          so we don't lose this population here
10
          in light of all the clinics you can go
11
          to. A lot of people will stay. If you
12
          do stay, an incentive is we have your
13
          files. If you care to leave, you have
14
          to sign this form. So it also
15
          incentivizes the people to stay in the
16
          system, but if you don't do that, it's
17
          abandonment.
18
                DR. SCARMATO: Letters --
19
                MR. MIROTZNIK: Letters are both
2.0
          in English and Spanish, I take it?
21
                DR. SCARMATO: That I am not even
22
          100 percent sure.
23
                MR. MIROTZNIK: Whose planning
```

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out properly.

the winding down? It's not even worked

2.4

```
1 12-30-15
```

- DR. SCARMATO: Outside counsel
- 3 has worked on all the stuff, has
- 4 approved everything and has gone over
- 5 all the stuff.
- 6 MR. MIROTZNIK: He approved the
- 7 letters?
- DR. SCARMATO: He wrote the
- 9 letters.
- MR. MIROTZNIK: What about the
- 11 people that don't read or write
- 12 English? It's like me getting a letter
- in Chinese. I don't know how to read
- 14 it.
- DR. SCARMATO: Do you go to a
- 16 Chinese doctor?
- 17 MR. MIROTZNIK: Do I go to a
- 18 Chinese doctor?
- DR. SCARMATO: If you like I will
- 20 write the letter in Chinese as well --
- MR. MIROTZNIK: Point of order,
- please.
- DR. POLITI: Dr. Politi, are you
- comfortable with the way this is being
- 25 closed down?

```
1 12-30-15
```

- DR. POLITI: I am not.
- 3 MR. ZYSMAN: Will you take
- 4 responsibility to make sure this is
- 5 being done properly because I don't
- 6 have confidence this is being done
- 7 properly? There is lots of concern
- 8 coming up and we need you to step up to
- 9 the plate and make sure this runs
- properly.
- DR. POLITI: I will work together
- 12 with Mr. Scarmato and legal and
- Mr. McDonald to make sure this gets
- taken care of.
- MR. ZYSMAN: You will take
- 16 responsibility to this Board you will
- do it properly? You are a physician
- and know all about this stuff.
- 19 DR. POLITI: It is kind of little
- 20 notice with one day left to put this
- 21 together.
- MR. ZYSMAN: I am going to
- propose we continue funding so you have
- the funding to do it. The FQHC
- 25 scenario doesn't really seem like a

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1	- 1	. /	- 3	()	_	- 1	ה
_	_	_		\circ		_	\sim

16

17

18

19

2.0

21

22

23

2.4

25

2 logical one at this time for one 3 reason. It sounds like there are a lot 4 of moving targets. They have to get 5 the CON. They have to secure a lease. 6 There are a lot of things that are not 7 in the control of NMA and FQHC, to get 8 this done. 9 It would be two-to-three months, 10 six months, a year. This Board, I 11 don't think, is prepared to continue 12 funding this ongoing as we have for 13 many years with significant losses. 14 However, I do think we need to 15 give enough funding to protect the

However, I do think we need to give enough funding to protect the patients who are our primary concern here and it sounds like we need your expertise as well as our CEO and a physician to make sure it's done properly and patients are properly cared for.

There has to be a certain notice that goes out and needs to be something that is reasonable with compliance with the law. There should be efforts to

```
1
     12 - 30 - 15
2.
          communicate with these patients, how to
3
          get them here, whatever those things
          are, I am fully confident you will know
4
5
          how to do it.
 6
                You are a very experienced doctor
7
          and hospital administrator. I just
8
          want to know that you take full
 9
          responsibility to this Board to make
10
          sure this is done properly.
11
                DR. POLITI: My suggestion to go
12
          forward with this is to fund it for one
13
          month, or whatever the legal amount of
14
          time is to send out this notice.
15
          it's 30 days, we need 30 days to send
16
          out this notice, as Mr. Mirotznik said,
17
          both in English and Spanish.
18
                We also need to make sure we have
19
          someone in care of those charts and
2.0
          that we have someone here who is going
21
          to be specifically dedicated to that
22
          phone number to make sure these
23
          patients do not fall through the
2.4
```

cracks. That's my suggestion,

Mr. Zysman, as the Chairman.

```
1
    12 - 30 - 15
2.
                I will gradually take the lead on
          this and make sure that we, in the next
3
          30 days, are able to fulfill whatever
4
5
          the legal requirements are.
                                        I will
 6
          call Garfunkel Wild with Mr. Tepper's
7
          assistance to find out what we legally
8
          have to do, but I think the number one
9
          priority in this case, and I think
10
          everyone in the room agrees, are those
11
          patients.
12
                We are not going to let anything
13
          happen to those patients or in any way
14
          allow those patients not to receive the
15
          care that they deserve. That,
16
          Mr. Zysman, you have my word on. I
17
          will not abandon these patients.
18
                MR. ZYSMAN: Thank you, Doctor.
19
          Dr. Scarmato, how much does it cost to
2.0
          keep this going for a month?
21
                DR. SCARMATO: I don't know. I
22
          have to undue a lot of things that have
23
          started in motion.
```

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MR. ZYSMAN: What's your payroll

2.4

25

cost?

```
1 12-30-15
```

- DR. SCARMATO: I don't know. We
- 3 have some payroll.
- 4 MR. ZYSMAN: I'm asking you what
- 5 the payroll cost was for this last
- 6 month.
- 7 DR. SCARMATO: It's strange
- 8 because I paid out vacation stuff and
- 9 other stuff that I otherwise wouldn't
- 10 have had to pay off.
- MR. MIROTZNIK: Hold on. When we
- were here a month ago you never said to
- us there is a CON issue. How did --
- DR. SCARMATO: I didn't know
- about it.
- MR. MIROTZNIK: Who would know
- 17 about it?
- DR. SCARMATO: The FQHC. It came
- 19 up in the negotiations with them.
- MR. MIROTZNIK: How do you not
- 21 know? You're a principal in the
- 22 corporation.
- DR. VENDITTO: The only reason
- there is a CON issue is because you
- 25 need to occupy the space upstairs as an

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```
1 12-30-15
```

- 2 FQC, but if they come into our space
- 3 downstairs there is no issue.
- 4 So can we temporarily move them
- 5 in, and if you need more space we get
- 6 the CON and then they move back
- 7 downstairs? But in the interim --
- 8 MS. APICELLA: If the patients go
- 9 to SOC and the providers are hired by
- us, they can be seen in SOC. The issue
- is space. All of our exam rooms are
- occupied at SOC. So if the patients
- are going to NMA, we can't physically
- take them downstairs.
- DR. VENDITTO: We are talking a
- small volume of patients here. What
- 17 are the number of charts?
- DR. SCARMATO: We did about 6,500
- 19 visits last year.
- DR. VENDITTO: How many active
- 21 charts?
- DR. SCARMATO: I don't know.
- DR. VENDITTO: You don't know how
- 24 many active charts in the practice?
- 25 DR. SCARMATO: We did 6,500

```
1 12-30-15
```

- 2 visits. I don't know how many patients
- 3 that is.
- DR. VENDITTO: How many letters
- 5 do you have? How many stamps did you
- 6 buy?
- 7 DR. SCARMATO: We haven't bought
- 8 all the stamps yet, but I think it is
- 9 about 3,000.
- DR. VENDITTO: So you only see
- 11 each patient twice?
- DR. SCARMATO: Something like
- 13 that.
- DR. VENDITTO: So all the hours
- and whatnot probably could absorb that
- in an interim period until you get the
- 17 CON and you can work on a better scale?
- DR. SCARMATO: I wanted to get
- 19 the --
- DR. VENDITTO: You can hire the
- docs, that doesn't take long. There is
- a continuity of care. The patient goes
- downstairs instead of upstairs. This
- could happen, I think, in a smoother
- 25 transition. You don't even need a

```
1 12-30-15
```

- 2 custodial agreement because the same
- 3 providers are coming over to the same
- 4 entity and being hired.
- 5 MR. ZYSMAN: Christine, will FQHC
- 6 do that without the process that you
- 7 have?
- MS. APICELLA: They could, but I
- 9 would have to defer to operations.
- 10 MR. ZYSMAN: At is that point in
- 11 the negotiations, they haven't decided
- 12 to do that?
- MS. APICELLA: No, because we are
- still waiting for --
- DR. VENDITTO: That is not a
- formal plan.
- MR. ZYSMAN: Off the record.
- 18 (A discussion was held off the
- 19 record.)
- 20 MR. ZYSMAN: I'm being told that
- the Board, you're working within our
- timeframes, so if you are going to
- legally represent that everything is
- proper even after all the stuff, then
- go ahead and do it on the record or

```
1
     12 - 30 - 15
2.
          don't do it all.
3
                If you don't represent this Board
4
          and this Board's interest and you are
5
          not going to give us advice and you're
 6
          going to dump things on us that we have
7
          been unbelievably lenient with,
8
          agreeable, we have extended millions of
 9
          dollars toward this program at the
10
          advice and quidance of the leadership
11
          here, it's really not a fair position
12
          to put us in.
13
                MR. TEPPER: I am more than
14
          comfortable speaking on the record.
15
          What I'm not comfortable doing is
16
          giving you privileged advice on the
17
          record because you owe a duty to
18
          yourselves and everybody else not to do
19
          those types of things on the record.
2.0
                What I will say in response to
21
          that is I believe the meeting took
22
          place early in the week of
23
          Thanksgiving, and the directive was to
2.4
```

have notices out by the end of the

week, and there was limited funding

```
1 12-30-15
```

- 2 given and that was not practical.
- I had some off the record
- 4 conversation about that and I talked
- 5 about it off the record and it has been
- 6 brought up in meetings since that time
- 7 that we have been doing everything we
- 8 can to make this closing happen in 30
- 9 days. That was very clear and that's
- 10 what Dr. Scarmato is doing.
- I am fully aware of the legal
- framework for this transaction. We are
- using an excellent partner at Garfunkel
- 14 Wild and the doctors are correct, more
- time would be much preferred. This is
- something that would be better off done
- an in extended period of time in an
- orderly fashion. We're working the
- best we can. Dr. Scarmato and the NMA
- team are.
- I don't want to negotiate this
- deal that is not a deal at this time on
- the record in a public board meeting.
- There has been ongoing discussions with
- lawyers from both sides. It's not a

```
1
    12 - 30 - 15
          complex deal. It's a business deal
2.
3
          that both sides have to agree to.
4
                MR. ZYSMAN: I want to put
5
          forward a motion.
                              The motion is for
 6
          Dr. Politi to take full lead and
7
          responsibility on this with the
8
          assistance of whomever he deems
9
          necessary, legal, medical, and
10
          otherwise, to ensure that this program
11
          is closed safely and properly and
12
          comports with all laws and standards of
13
          care in this area.
14
                We call upon Dr. Politi as the
15
          CEO of this hospital and a physician
16
          with significant experience and I ask
17
          that we fund NMA for 45 days, the
18
          calculation I hope someone here can
19
          give me because I did not get a
2.0
          coherent answer before.
21
                DR. VENDITTO: Just do two
22
          months.
23
                MR. ZYSMAN: Sixty days and that
2.4
          FQHC, it seems like there has been an
```

impasse and you haven't been able to

```
1 12-30-15
```

- 2 reach a deal. So let's be clear.
- 3 However it's going to be done with the
- 4 standard of care and the lawyers, the
- 5 patients should come to the clinics
- 6 here at the hospital.
- 7 DR. VENDITTO: After 60 days?
- MR. ZYSMAN: You have 60 days to
- 9 figure it out, but the plan shouldn't
- 10 be that FQHC has 1,000 moving targets
- that are out of their control and out
- of our control. The plan should be to
- close it within 60 days as long as that
- 14 closure comports with laws, standards
- of care and we want you to take full
- 16 responsibility for making sure this
- 17 gets done, because this wasn't
- something that was just discussed in
- 19 November. This has been something that
- 20 was discussed for months, maybe even
- 21 years.
- DR. VENDITTO: September was the
- three month --
- MR. MIROTZNIK: Off the record.
- 25 (A discussion was held off the

```
1
    12 - 30 - 15
2.
          record.)
3
                MR. MIROTZNIK: I make a motion
4
          to adjourn to executive session? All
5
          in favor? Unanimous. Sorry, everyone.
 6
                (A discussion was held off the
7
          record.)
8
                MR. MIROTZNIK: Back on the
9
          record. Make a motion to adjourn
10
          executive session of the Board?
11
          Unanimous. Not everyone stayed. We
12
          have a motion. We spent an enormous
13
          amount of time on item number eight
14
          with NMA. We heard from Dr. Scarmato
15
          and Dr. Politi and we have a motion on
16
          behalf of the Board.
17
                It will be articulated as
18
          follows: I propose a resolution to
19
          fund NMA for their winding down under
2.0
          the direction and control of
21
          Dr. Victor Politi, our CEO, and the
22
          winding down process to comport with
```

continuous standard of care for all

patients of NMA for up to 60 days, not

all laws and regulations, and

23

2.4

```
1
    12 - 30 - 15
2.
          to exceed $250,000 with the assistance
3
          of our Chief Medical Officer, but under
4
          the direction and control as
5
          aforementioned by Dr. Victor Politi.
 6
          All in favor of the motion?
                                        Second,
7
          Mr. Zysman. Unanimous. Thank you.
8
                John, that's funded now so
9
          please. Dr. Mustacchia, last words on
10
          this. I know you undertook an
11
          executive session. Dr. Politi's
12
          request for tomorrow is for you to
13
          sojourn over to NMA and to speak with
14
          the doctors, the ones that are there,
15
          the ones that are not there you are
16
          going to call and let them know what
17
          the bottom line is about their work,
18
          about what they can expect, about what
19
          Dr. Politi will offer them, where they
2.0
          can hang their hats, so to speak.
21
                Make sure everything is running
22
          properly there and report back to
23
          Dr. Politi; is that fair?
2.4
                DR. MUSTACCHIA: Yes, I shall
```

25

tomorrow.

```
1 12-30-15
```

2. MR. ZYSMAN: One more comment. 3 Before we ask for information from you, 4 Rob, related to an opinion, just going 5 forward, the privilege is on us. 6 are privileged by your representation 7 of us. If we ask you to put your 8 representation of us on the record, I 9 expect you to do that going forward. 10 If there is some reason you are 11 concerned about it, please state that 12 to us, but if we still feel it needs to 13 be on the record, we would expect you 14 to put that on the record. 15 MR. TEPPER: If that's the 16 Board's wishes and you feel strongly 17 about that, I would honor those wishes. 18 I would ask at least have the 19 discussion off the record first so you 2.0 hear the advice and make that decision.

very difficult for me to, in a public session, to convey what you need to

hear.

21

MR. ZYSMAN: As we always have,

As has happened many times here, it is

```
1 12-30-15
```

- 2 we will continue to always give you
- 3 that option, but if it's something that
- 4 needs to be on the record, we put it on
- 5 the record.
- 6 MR. TEPPER: I don't have a
- 7 problem with that.
- MR. MIROTZNIK: Thank you,
- 9 Mr. Tepper. I think we had a
- 10 consensus. We are going to call off
- 11 the lawyers. Dr. Politi, we are
- 12 calling off the lawyers on this
- program?
- DR. POLITI: Can you please speak
- to them first and see what they have
- 16 accomplished? Give me some time to
- discuss with them where they are and
- 18 what they are at with Mr. Alfano's
- 19 guidance.
- MR. ALFANO: This is very
- 21 reasonable, I think.
- MR. MIROTZNIK: To be under your
- 23 guidance or be patient?
- MR. ALFANO: To meet with and
- discuss this with our outside counsel

```
1 12-30-15
```

- 2 who have done a lot of work on this
- 3 already.
- 4 MR. ZYSMAN: Can we cap it?
- DR. POLITI: Mr. Alfano, can we
- 6 cap it?
- 7 MR. ALFANO: It's not in our
- 8 general arrangement with them.
- 9 MR. TEPPER: It's part of a
- 10 larger contract.
- MR. ZYSMAN: We were told that
- the bill of this is a significant bill
- in relation to the transaction. We
- don't want this to be where you tell us
- it has gone sufficiently above. If you
- guys need it for discussion, fine, but
- if it's going to be extensive, greater
- 18 than \$5,000, you let us know.
- DR. CAPRIOLI: Why is
- 20 Dr. Venditto's information more
- accurate than that of the attorneys?
- That's what I would like to know, and
- they are getting paid.
- DR. VENDITTO: I closed my
- 25 practice in September.

```
1
   12-30-15
2
                MR. MIROTZNIK: Motion to
3
         adjourn? I wish everybody happy
 4
          holidays and healthy holidays. God
 5
          bless.
 6
                (TIME NOTED: 8:20 p.m.)
7
8
9
10
11
12
13
14
15
16
17
18
19
20
21
22
23
24
25
```

1		
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1	
2	CERTIFICATION
3	
4	
5	
6	I, ANGELA ARENA, a Notary
7	Public in and for the State of New
8	York, do hereby certify:
9	THAT the foregoing is a true and
10	accurate transcript of my stenographic
11	notes.
12	IN WITNESS WHEREOF, I have
13	hereunto set my hand this 30th day of
14	December, 2015.
15	
16	
17	
18	ANGELA ARENA
19	
20	
21	
22	
23	
24	
25	