

Q&A

RFP 2017-031 CREDENTIALING SOFTWARE

1) What is the total number of active providers that will be anticipated to be maintained in totality in the new credentialing solution? How many unique providers will be credentialed by the system?

Response: We currently have approximately 700 active providers, not including inactive files, but would need room for 900 active.

2) How many existing credentialing data bases will be needed to convert for this project?

Response: One

3) How many facilities will be part of the database? By facility we mean a location, typically a hospital, that has privileges and a staff assigned to those privileges.

Response: We have 3 locations which are currently in one main database listed as a facility. We are utilizing fields in our system for locations, all under one facility.

4) Number of data bases to be converted and what they are.

Response: One database.

5) Estimated number of images that will need to be converted from all data bases, if any.

Response:

6) What is meant by "Quality Assurance Monitoring". Does this mean OPPE/FPPE reporting? Ongoing monitoring of sanctions from outside organizations? Peer Care Review management? Please describe in detail.

Response: OPPE/FPPE reporting and link to QA systems. Ongoing monitoring of sanctions would be built into the web-crawler.

7) "Interface" to Cerner and Lawson HR. Please describe if this is a bi-directional feed or an export from the credentialing system to these applications.

Response: This is a bi-directional feed.

8) Is it NuHealth's plan to have a single location "System CVO" for this solution?

Response: We will have a single location in the system, but we are not utilizing a CVO.

9) Please expand on the capabilities that are required for electronic scanning.

Response: We require scanning and uploading directly into the system.

10) Since this is a software solution that is being evaluated which will require consulting services to implement, please provide specifics on the documentation and licensing that is required.

Response:

11) Please provide information on what the requirements are for professional and liability insurance coverage.

Response: Please see the RFP page 16 6A.

12) Please provide additional information on the type of contingencies and conditions that are of interest to your organization.

Response:

13) What is your estimated budget for this project?

Response:

14) What is the estimated annual volume of users who would have access to the system?

Response: 10 users

15) Who is your current provider of Credentialing Software?

16) Why are you evaluating new providers for this service?

Response: We are required to RFP.

17) What do you find is working well with your current provider?

18) Are there any deficiencies with your current provider?

19) With this RFP, are you seeking functionality of a Learning Management System, such as workforce development and the ability to provide CMEs, etc.?

Response: No

20) Can you describe the types of reports you'd like to run, or provide us with a few examples?

Response: Data reports, weekly, monthly, quarterly, annual and on demand.

21) In reference to Section II, item D on page 6: Our firm has provided similar services to hundreds of clients in the past 18 months, and have ongoing contracts with thousands more. As such, it is impossible to list all similar clients by name. Would it be acceptable to provide a list of five (5) similar clients as evidence of our experience in the industry?

Response: If a proposer finds that its response to Section II, D, 2 would be so voluminous as to be unhelpful, a summary may be provided.

22) In reference to the MWBE Utilization Plan: We do not intend to subcontract any portion of the requested work to third parties. It is our preference it is to keep business operations in house whenever possible. How should we fill out the MWBE Utilization Plan if we do not intend to subcontract?

Response: You may write in that you do not intend to subcontract.

