

## 2017-015 Learning Management System

Whether companies from Outside USA can apply for this? (like, from India or Canada)	Yes companies form outside US can apply but contractually we require that the company has liability insurance applicable in NY. Overseas companies might not have NY credentials to contract with a public hospital.
Whether we need to come over there for meetings?	Yes there will be onsite meetings and discussions.
Can we submit the proposals via email?	Yes but we still prefer a hard copy as well.
Does NHCC require a learner transcript to show users past completion?	Yes. We like to print a complete script on demand for each learner to either certify their completion to a regulatory agency or to satisfy internal policies to ensure learners completed required courses throughout their employment or affiliation.
What would the proposed go live date be for a new solution?	Preferably by mid July 2017
In regards to the Competency Management requirement, can NH provide details on how your current programs are structured or how you would like to manage or incorporate competencies into learners plans or paths?	The competency management will be role based. Currently regulatory competency records are kept in our HR system. We like to integrate the LMS system with the Lawson HR system to manage and update regulatory competencies. Other mandatory and voluntary education requirements can be reported and managed through the LMS. For example each employee have to take an annual HIPAA and corporate compliance courses. Those will be taken within LMS and reporting and compliance will be tracked through LMS. Nursing and physician regulatory education such as BLS can be done in LMS but will be tracked in the HR system.
In regards to the Talent Management requirement, can NHCC provide more specific details on the talent management tools or components they would like to see in a proposed solution?	Regulatory medical education such as Nursing education including ALS/BLS courses. Each NHCC employee and contractor needs to take mandatory annual corporate compliance, AIDET and HIPAA training. Clinical staff needs to complete their CME credits and clinical system courses to maintain their license and clinical competency.
Does NHCC have a preferred content vendor in mind?	No but we prefer one that has significant medical education contents.
Does NHCC have an existing relationship with a Content Vendor?	Our current LMS provider does have relationship with content providers but NHCC does not have any direct relationship.
Does NHCC need to integrate the proposed platform with any additional technology solutions such as an HRIS or user management tool?	Yes we like to have integration with Lawson HRIS system.
How many courses would an average user take in a year?	This depends on the role of the learner. Some might need to take as little as 2 courses a year while the other might take up to 10 mandatory courses. If there is a content library some learner might choose to take addition courses related to their filed.

<p>If applicable, we would be interested in knowing the initial number of users you plan to roll out to and the total number of users you plan to reach.</p>	<p>The mandatory courses needs to be taken by all NHCC employees. NHCC has about 3500 employees. Adding contractors and external community clinical partners might use the system for CME. This might increase the number to 4000.</p>
<p>Is the RFP process being driven by any external factors? For example, upcoming expiry of current LMS contract, needs not being met by current LMS solution?</p>	<p>Both. NHCC currently uses several solutions to fulfill the need for HR, Nursing education and corporate compliance to educate corporate learners. Consolidation into a single platform will enhance education opportunities as well as record keeping.</p>
<p>What LMS solution is NH currently using to deliver their programs?</p>	<p>NHCC is using Healthstream LMS in a very limited capacity and only for two courses.</p>