

TRAUMA REGISTRY BACKING  
RFP 2016-001A

QUESTIONS 2/1/2016

1. Can this project be completed remotely? Yes
2. Is this a state Verified or ACS verified Trauma Center? ACS Survey Pending
3. What is the current backlog of cases/volume this RFP covers? 585
4. What is the Total Yearly volume entered into the Trauma Registry? Approx. 1750
5. How many data points are entered into each account and added into the Trauma Registry? 119 plus TQIP.
6. Does your facility have a Resource document for the Trauma Registry? Yes
7. How will your facility be handling the required TQIP education for the consulting trauma Registrars if they are entering data into the Trauma Registry for the TQIP submission? Webinars and on-line tests
8. For the last 2 years of 2014 & 2015, please give the count of charts that had an ISS < 15, and > 15. <15 = 2795.00 and >15 = 343 records
9. Based on the information provided by your facility, what are the productivity expectations per work hour? 1 record per hour
10. Validation for the errors received by the software will be accomplished, but is there a process above and beyond software validation that occurs with the data? We complete a 93 point validation.
11. Does your facility add records into the Trauma Registry that are not required by ACS? We may add additional information to an entered case.
12. Will there be any system downtime during the week for the system back up / updates to occur?  
No
13. Is your Trauma Registry software Web-based or on the Hospital Server? Hospital Server
14. Please explain the process for providing and assigning medical records to the Trauma Registry consultant. We provide a list of records to be entered
15. Will the Medical Records / case finding lists be screened prior to determining their reportability?  
Yes

16. What are staff qualifications needed to enter data? Staff qualifications are based on ACS standards as per Chapter 15 of the "2014 Resources For Optimal Care Of The Injured Patient". Specifically ACS states trauma registrars come from diverse backgrounds such as nursing, medical records, computer science, and medical informatics, among others. Trauma registrars must take two courses within 6 months of being hired: 1) the American Trauma Society's Trauma Registrar Course or equivalent provided by a state trauma program and 2) the Association of the Advancement of Automotive Medicine's Injury Scaling Course (CD-7).
17. What is the length of this project? Ongoing
18. Who is your current vendor and what are the current rates? Currently, we have in-house trauma registrars.
19. May we submit our standard Letter of Agreement (services agreement) to describe e "any other business terms and SOW"? Yes, as long as all information as per the RFP is provided.
20. Will the following information suffice our financial needs as required by the RFP: Balance Sheet containing Assets, Liabilities, Shareholder Equity, P &L, Revenue, expenses, EBITDA, and Net Income? Yes, but it needs to be the entire balance sheet and not just a summary.