Answers to Questions Regarding RFP 005-2024: Biomedical Engineering

1. RFP contact/liaison information
   a. Margaret Lowe - 2201 Hempstead Turnpike 19th Floor, Legal Affairs, East Meadow, NY 11554
2. Medical equipment inventory w/ current coverage levels and PM frequencies
   a. See attached, Exhibit A.
3. Start date, term and duration of the future new agreement
   a. To be determined by the NHCC Board of Directors.
4. After reviewing the RFP document I noticed that there is no accompanying inventory. What specifically would you like bidders to price out in order to propose a cost for this RFP?
   a. See attached, Exhibit A.
5. Can you provide a full inventory of medical equipment including current coverage, inspections per year and site location? Please include any exceptions and inclusions/exclusions, such as glassware, detectors, parts, batteries, accessories/consumables, workstations, coils, probes, UPS backups, etc.
   a. See attached, Exhibit A.
6. Can you provide a list of all sites where equipment is located?
   a. See attached, Exhibit A.
7. Who is the current Biomedical Engineering services vendor and how long has NHCC contracted with this vendor?
   a. Crothall
8. What is the current Biomedical Engineering staffing at each facility? Please provide the number of staff, job title and level such as 1, 2, 3, specialist, etc.
   a. Staffing model is maintained by current vendor
9. Is NHCC satisfied with the current vendor, the onsite management, and the level of staffing? If not, why not?
   a. Not applicable
10. There is a requirement to submit copies of the proposal on a CD. Can the proposal be submitted electronically in a format other than a CD, such as a thumb drive or via email?
    a. Yes, either USB or CD. Proposals sent via email are not accepted.
11. There is no accompanying inventory in the RFP. What specifically would NuHealth like bidders to price out in order to propose a cost for this RFP? See attached, Exhibit A.
    a. How many years should the bid reflect? To be determined.
12. Is NuHealth System requesting 2 different bids, one with parts and one without?
    a. What about glassware? Please provide bid on current inventory (attached).
13. Is the laboratory equipment (e.g.: large lab analyzers, etc.) currently under a lease reagent agreement with NHCC and serviced/supported by the OEM? If so, which ones?
    a. Lab equipment is currently a part of this support. See inventory list for items.
14. Are the Olympus scopes currently owned or leased? Are they available to contract to non-OEM providers? At this time, NHCC is only looking for support on already managed items.
15. What is the current staffing model for this program?
    a. Staffing model is maintained by current vendor.
16. Can you please explain/define the current service coverages used within this RFP's biomedical engineering inventory?

    a. Coverages include: PM/Repairs Only, Repair & Parts, Warranty Management, Management Only, Full Service, Inventory Only

17. Please clarify, if the annual sampling badges (Formaldehyde, Xylene, Ethylene Oxide (EtO)) are currently included in the biomedical equipment service program cost?
    a. If your firm provides, please include as a separate cost
18. Please clarify, if the annual anesthetic waste gas surveys is to be included in the biomedical equipment service program cost?
    a. If your firm provides, please include as a separate cost
19. Please clarify, if the patient beds (hospital) and the resident bed (LTCC) are currently serviced (inspected/PM'd and repaired) by the biomedical equipment service program/technicians of if these are maintained by the hospital's maintenance dept.?
    a. See inventory list, Exhibit A.
20. Please clarify, if the diagnostic imaging equipment is currently serviced (inspected/PM'd and repaired) by the biomedical equipment service program/technicians of if these devices are maintained by the hospital under a separate service agreement?
    a. See inventory list, Exhibit A.