QUESTIONS SUBMITTED IN RESPONSE TO RFP 2020-007 – LAWSON EXPERTS: FINANCE AND HUMAN RESOURCES

1. Where can the RFP be found?
    a. Please visit www. numc.edu and click on "Doing Business with NuHealth."

2. Will vendors based outside of the USA be considered?
    a. All proposals will be accepted and reviewed.

3. Will these services need to be provided on-site or can they be provided remotely?
    a. All proposals will be accepted and reviewed.

4. Please provide a more detailed scope of services.
    a. Finance Services must include, but are not limited to: AP, PO, IC, RQC, MSCM, and Contract Management.
    b. Human Resources Services must include, but are not limited to: Applicant Tracking, Employee Self Service, correcting current ACA set up, automating various functions within the HR11, and replacement of new screen versions, particularly annual collectively bargained step increases.

5. Is NHCC looking for individual Consultants for the listed areas (Finance/Procurement, HR/Payroll) or can the services be provided by a team of consultants with a Project Manager to coordinate specific requirements?
    a. The services can be provided by a team of consultants with a Project Manager to coordinate specific requirements.

6. Is a Managed Services approach what NuHealth is looking for? Are you desiring a Project Manager or ticketing system to coordinate all service requests? Tracking is easily provided as to: type of requests, time of response and resolution.
    a. NHCC is looking for a consultant or team of consultants to do a deep dive into the utilization of Lawson; help fix ongoing issues; devise an improved utilization plan of current system; and recommend any changed to optimize the overall usage of Lawson.

7. What is the current Infor/Lawson environment for which the services are needed?
    a. Currently it is v10 Hosted by Infor Cloud.

8. We are a small business and do not require an audited financial statement. Can we provide other info to show our financial soundness?
    a. All proposals will be accepted and reviewed.