1. Is the internal control system limited to financial controls?

   No.

2. What is the process to negotiate and mutually agree upon the Standard Terms and Conditions (Schedule B Page 15) prior to execution of the engagement?

   Upon selection of a vendor, the parties will negotiate a final agreement.

3. When does NHCC prefer to initiate internal control review activities?

   NHCC would prefer the engagement to begin as soon as possible.

4. If an internal audit function exists, can you describe the structure and reporting lines of the internal audit function? (I.e. current vs. future state, in-house, co-sourced, number of individuals, entities, and overall reporting structure).
   Internal audit is primarily handled through the NHCC Finance Department.

5. What mix of staffing (e.g. staff, senior, manager, director, partner, etc.) does NHCC expect on each audit?

   NHCC expects that proposals received will have a recommended mix of staffing that will reflect both the size and experience of the vendor and the needs of NHCC. All proposals will be evaluated on their merits.

6. Are there technology solutions NHCC prefers for internal audit execution (e.g., work papers, collaboration, data analytics, etc.)?

   All proposals will be considered.

7. Please describe the internal audit partner's intended role, frequency and regular/recurring involvement.

   It is anticipated that the selected internal auditor will have regular involvement with management and staff (including Internal Audit and Compliance), as well as external auditors. The selected vendor will also periodically present to the Board of Directors..

8. What ERP / Financial system and electronic health record systems does NHCC use?

   Lawson, Sunrise

9. How is the IT organization structured? Can you please send an organization chart with roles and responsibilities?

   IT is within the Finance Department.

10. Are there any significant outsourced IT service providers?

    Yes.

11. Have there been any significant changes in the organization's information systems over the past two years, or are there any major changes planned in the next few years?

    No.