Questions and Answers for RFP 2016-021 Health Information Management

1. Would we need to become a strategic partner with Allscripts to be awarded this opportunity? Can we interface with Allscripts on your behalf without being a strategic partner?

    You would not need to become a strategic partner with Allscripts. Yes, you can interface with Allscripts to my knowledge.

2. Does 'content capture' only involve paper documentation or should data be captured from other sources too?

    Content capture is paper documents and digital images.

3. Can you share with us what specific documentation you are scanning into the system?

    Various different parts of the medical record.

4. What does 'effective' mean and what information is gathered at point of registration?

    Photo identification and various other types of identification.

5. What does the barcode represent?

    The barcodes are representative of different types of documents.

6. What patient data does it contain?

    The barcodes do not contain patient data. Barcodes tell the document where to go in the chart.

7. Who is the queue for?

    The queues are for various different HIM staff.

8. Who should be notified if an item is present in a queue?

    Both the Manager and the staff should be notified, Management via a dashboard.

9. In addition to Allscripts Sunrise, what are some of the other systems that would need to interface and integrate with the new solution?

    An Encoder and any potential CAC software.

10. Can you provide us with sample criteria for assignment of the charts to analysts?

    Not limited to H & P's, Discharge Summaries, Progress notes, Consults, Operative Reports.

11. Are these coding related queries?

    Yes.

12. Will the annotations be free text or from a predetermine list?

    They will be free text.

13. How many concurrent users do you need for Deficiency Management?

    At least 15.

14. How many concurrent users do you need for Viewing Documents?

    All staff within the hospital.

16. How many concurrent users do you need for Release of Information?

    At least 15.

17. In the RFP you mention auditing and performance reporting. Can you describe in more detail what this is referencing?

    We need the ability to run audit trails to check for inappropriate access.

18. Can you describe in more detail what you are looking for in terms of Encoder Integration?

    The ability to use the system and the encoder at the same time.

18. The term of contract is not mentioned in the bid document.

    To be determined.

19. The estimated quantity of work or the estimated volume is not provided in the bid document.

    It would be all inpatient records, that are not electronic, all outpatient records, that are not electronic and various special projects.

20. How the work will be performed-Onsite or offsite at contractor's location.

    On site.

21. Under General services and features required in the proposed solution, you have listed "electronic signature."
   We are not sure what form of E-signature Nassau is envisioning. Are you looking for it on a touch screen or mobile device, during registration, to sign clinical content like beside consent, etc.?

   We are interested in the clinician being able to sign scanned documents within the system.