

## Authority Mission Statement and Performance Measurements

**Name of Public Authority:** *Nassau Health Care Corporation*

**Public Authority's Mission Statement:**

*The Nassau Health Care Corporation (the "Corporation") is a community teaching hospital and health care delivery system committed to providing high quality, personalized, culturally sensitive and evidence-based care to everyone. The Corporation recognizes its unique obligation to enhance care within the medically underserved areas of Nassau County, to address disparities in the health status and delivery of care to minority populations, and to serve the region as its premier Level I Trauma center. To inspire the faith and confidence of its patients and forge strong ties with the community it serves, the Corporation employs qualified and dedicated health care providers and support staff; offers superior training to its medical students, residents, student nurses and other healthcare providers; and conducts research that translates to improved clinical outcomes.*

**Date Adopted:** *January 28, 2008*

**List of Performance Goals (If additional space is needed, please attach):**

- *Improving patient and visitor experience by modernizing and upgrading facilities and equipment.*
- *Improving patient outcomes.*  
*(This goal is addressed through participation in Core Measures – Evidence based, standardized, and nationally accepted performance measures that are required to be collected and submitted to the Joint Commission on Accreditation of Healthcare Organizations (JCAHO) and Centers for Medicare and Medicaid Services (CMS). This requirement was established to improve the safety and quality of care and to support performance improvement in hospitals. Additionally, these measures are provided to hospital patients and stakeholders to enhance patient education and point-of-care delivery decisions.)*
- *Improving patient satisfaction.*  
*(This goal is addressed through improvements in reported patient satisfaction with care as measured by HCAHPS, a standard tool to assess this metric.)*
- *Identifying and implementing cost-effective ways to deliver health care.*

**Additional Questions:**

1. Have the board members acknowledged that they have read and understood the mission of the public authority?

*Yes.*

2. Who has the power to appoint the management of the public authority?

*The corporation is governed by fifteen voting directors, eight of whom are appointed by the governor as provided in 3402 (c) of the Public Authorities Law, three of whom are appointed by the Nassau County Executive for initial terms of two years, and four of whom are appointed by the Nassau County Legislature for initial terms of three years. The Nassau County Executive designates one of the fifteen voting directors as the Chairperson of the Board. The Board selects a Chief Executive Officer subject to the approval of the Nassau County Executive. All other corporate officers are selected by the Chief Executive Officer subject to the approval of the Board.*

3. If the board appoints management, do you have a policy you follow when appointing the management of the public authority?

*No.*

4. Briefly describe the role of the Board and the role of management in the implementation of the mission.

*The Corporation is managed by the Board. The supervision of the medical care of the patients and residents of the health facilities operated by the Corporation is the responsibility of the Board. The Board of Directors is responsible for establishing a mechanism for monitoring, evaluating and improving the quality of patient care through an organizational performance improvement program. The Board has control over and management of the affairs and property of the Corporation and adopts rules and regulations for the conduct of its meetings and the management of the Corporation as the Board may deem proper, so long as such rules and regulations are not inconsistent with the laws of the State of New York or any By-laws adopted by the Board.*

*The Board sets the performance goals and delegates the responsibility of formulating and implementing plans to achieve those goals to the individuals managing the day-to-day operations of the Corporation.*

5. Has the Board acknowledged that they have read and understood the responses to each of these questions?

*Yes.*