

Ambulance Billing  
RFP 2017-009

- Can companies from outside of the USA such as India or Canada apply for this?
  - **Yes all companies are welcome to submit a proposal.**
- Does the company need to come over the hospital for meetings?
  - **Yes you would be required to meet with our team monthly.**
- Can we perform the tasks (related to RFP) outside USA?
  - **Yes the tasks can be performed outside the USA**
- Can we submit the proposals via email?
  - **No, proposals cannot be submitted via email.**
- Total collections for the most 2 recent fiscal years?
  - **To be discussed.**
- Total billable transports for the 2 most recent fiscal years?
  - **Refer to the RFP**
- Please describe your current practice for managing Notice of Privacy Practice (NPP). Will the vendor be responsible for mailing NPP's?
  - **To be discussed.**
- Please confirm the specifications for any/all hardware and software the vendor is requested to provide as part of the RFP
  - **To be discussed**
- What would be the anticipated start date for this award?
  - **To be determined**
- Why is the contract out to bid at this time?
  - **To be discussed**
- Have all options to extend the current contract been exercised?
  - **No current contract exists.**
- Do you have a lockbox provider and, if so, which provider?
  - **To be discussed**
- Do you have an EPCR provider and, if so, which provider?
  - **We use software through EMS charts.**