Additional Q&A for RFP 2016-015 Credentialing Assistants

1) What EMR system is currently being utilized?

Answer: The Credentialing Assistants will not use the EMR system. They will use a credentialing database – Healthline Systems, Echo.

2) What are the hours/shifts?

Answer: 8:00am to 4:00 pm

3) Is there overtime available?

Answer: There is no overtime available

4) What are the currents rates?

Answer: We are unable to provide information about current contract rates