

**NASSAU COUNTY CORRECTIONAL CENTER ELECTRONIC
HEALTH RECORDS
RFP 2017-017**

Questions and Answers

#	Questions	Answer
1	What should be term of contact and are there budgeted dollars for project?	2 year contract proposal. Yes there is a budget for this project.
2	Is there more than one facility and if so, how many?	Only one facility
3	Will the NUMC hospital, AHP long term care and FQHC facilities mentioned have any involvement in use of the correctional EMR?	No The RFP is for an EMR that will be used only at the NCCC.
4	How many of your listed staff will have medication prescribing authority?	The number can be up to 30 clinicians.
5	How many concurrent users of the EHR do you expect to have at one time? How many fulltime and part time staff will work at a time?	System should support up to 50 concurrent users and up to 300 named accounts. Staffing will be adjusted based on volume. Staffing figures in the RFP are reflective of current staffing patterns.
6	Are you looking for a vendor hosted solution or a solution hosted by the county.	HIPAA compliant Cloud, vendor hosted or SAAS solutions are preferred but locally hosted solution will be reviewed and considered as well.
7	What pharmacy is utilized (in house, mail order, local) and are you tracking medication administration on paper?	Currently medication administration is on paper.
8	What lab(s) need to be interfaced to.	Sunquest Lab and Quest at this time.
9	What radiology systems need to be interfaced to and do radiology images need to be viewed out of the correctional EMR or just the radiology interpretations?	NHCC uses IBM/Merge PACS. Radiology images taken at NCCC need to be interfaced with NHCC PACS.
10	What Offender Management system must be interfaced to?	IMACS software from Intellitech Corp
11	What commissary must be interfaced to?	IMACS software from Intellitech corp
12	What NUMC EMR and ancillary systems must be interfaced to?	Sunquest Lab, IBM/Merge PACS, Allscripts Sunrise Manager, Allscripts Sunrise Pharmacy and Cerner Eagle. Other systems might be interfaced later.
13	On page 19 of RFP where it mentions insurance	Insurance certificate with NUMC as a

	requirements need to be written by commercial insurance carriers licensed to do business in NY and acceptable to NHCC, is that something that has to be in place when proposal submitted or just by the time contract is signed?	beneficiary must be in place at the time of contracting. Companies must be registered to conduct business in NY and have valid NY insurance. GL should be \$1/\$3. PL should \$1/\$3. There will be additional requirements for Cyber.
14	Are onsite meetings required? Can companies from overseas apply.	There will be onsite design and implementation meetings.
15	Can proposals be submitted through email?	Please follow guidelines given in the RFP. Hard copies and electronic copies must be mailed to address provided before the deadline.
16	Is there an electronic health records system, or some other technology system, currently being used to input clinical data at the jail? What SQL Version is in current use with the existing EHR? Is there a current HIE (Health Information Exchange)	There are currently no electronic health records. The correctional facility is utilizing paper medical record. No HIE is used since there is no EMR. HIE connectivity might be required in the future but it is not a requirement at this time.
17	Shall the EHR system be ONC-ATCB Certified?	Certified EMR is preferred but not required
18	How are sick calls currently managed?	Combination of manual and Offender Management system scheduling.
19	Is there an anticipated go-live date?	Prefer solutions that can be implemented within 3-4 months after contracting.
20	Is your facility(s) equipped with Wifi?	Wifi is not permitted in the facility.
21	Proposer is licensed and authorized to do business in the State of New York. Can this be started after selection but before contracting?	Due to accelerated timeframe for this contract, it is recommended that the proposer is already licensed to operate in New York at the time of selection.
22	What are the number of environments Nassau County Correctional Center will need regardless of the EHR solution?	Test, Development and Production environments are recommended.
23	Does NHCC have future plans to implement additional services not listed which need to be taken into consideration?	While there are no current plans beyond those listed, the proposed system should be scalable to accommodate new and emerging technologies.
24	What Dental system are you using for current services	Currently there is no Dental system in place. Proposed EMR solutions should work with commercially available dental systems.
25	Is inbound or outbound faxing required?	Yes faxing solution is required.
26	Do you currently own Remote Scan licenses (Remote Scan is required to scan into the MTS Cloud)?	No we do not own licenses.

27	Does Customer currently have a contingency and disaster recovery plan by site or as an enterprise?	Currently the medical services use paper. Once an EMR is implemented a disaster recovery plan will be required from the vendor.
28	Does Customer participate in quality measures such as MACRA/MIPS or is Customer exempt?	NCCC is not required to participate.
29	Does Customer want separate costs for each solution as a proposal consideration (i.e. hosted versus self-hosted)?	Cloud and hosted solution is preferred but both hosted and self-hosted costs should be provided.
30	RFP states the Vendor will resolve any problems between the EHR software and any other third party software,	EHR vendor will be responsible for solving interface/data exchange issues with external systems as it relates to vendor product only. EHR vendor is expected to coordinate the data exchange project to ensure that the desired EHR functionality is achieved.
31	<i>RFP states that all companies should provide financial disclosure. Privately held organizations often do not provide financial data. Will the failure to provide requested financial data disqualify a vendor?</i>	NHCC reserves the right to accept or reject proposals based upon all information responsive to the RFP.
32	Will you only consider companies that have "X" number of installations over "X" period of time? We are a newer company to the EHR market, although we have used our EHR internally for 7 years. As such, we don't have a long track record in multiple sites.	Companies with experience in providing EHR for correctional facility with associated workflow are preferred. All solutions submitted will be considered and compared to ensure NUMC gets the most mature product which can be implemented without major modification at a competitive price.
33	Is NUMC and AHP on any version of NextGen (NG) at the present time?	No. NextGen is not currently used in any NUMC affiliated facilities.
34	Do you use i2i?	No
35	Do you have an on-site Training Facility or will customer provide and pay for an external site?	Training facility will be provided by NUMC
36	Are there custom government reports required as it relates to encounters which occur at specific periods? For who and when? May we receive a copy of the government required reports as it relates to service encounters?	EMR vendors are expected to be familiar with correctional facility reporting requirements. NCCC or NUMC will not provide sample reports. Vendors are expected to provide standard regulatory reports for regulatory requirements and allow custom report writing.
37	Define the scope which Customer identifies as "patient management capabilities.	EMR vendors are expected to be familiar with correctional facility state regulatory requirements. EMR solutions are expected to

	What are the specific MAR requirements for you as a Customer as MAR design and functionality differs from State to State? Some State statutes defines monitoring and management of medications differently. Can you provide those specifications?	accommodate different workflows needed for medication administration. NCCC or NUMC will not be providing requirements for each function of the EMR.
38	Does Customer conduct a yearly security risk assessment?	Currently there is no EMR. If it is a hosted solution vendor is expected to meet all regulatory requirements related to EMR hosting. If a locally hosted solution is selected NUMC will take on that responsibility.
39	Are there current or future plans to do Population Health management	Population Health solution is not required and is not part of this scope.
40	Is color printing required out of the EHR?	The capability should be there especially if EKG are being performed.

- All questions that are received and have impact on the product selection are answered above. If your question is not answered please assume that it has no impact on the selection process.